

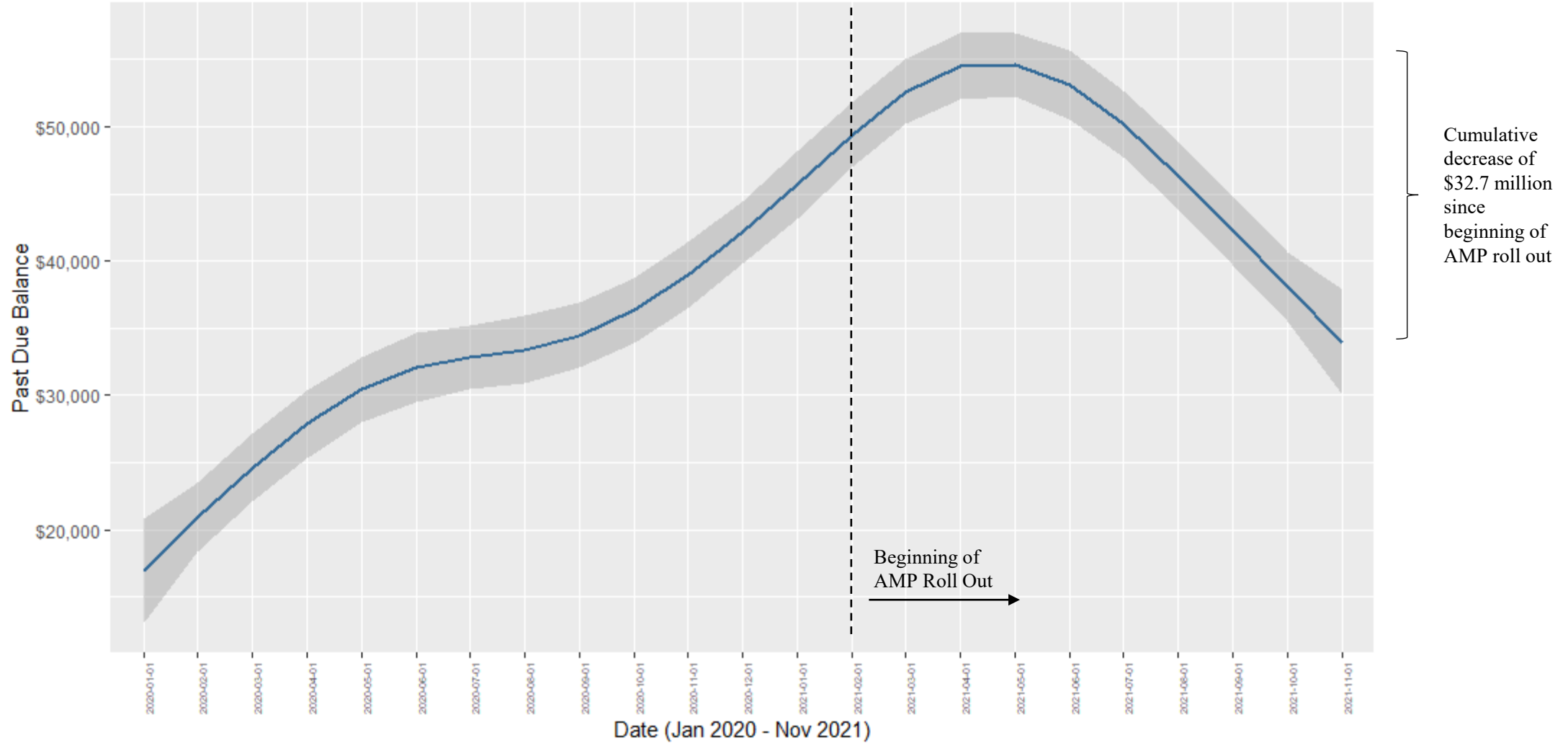
Utility Arrearage Trends

January 2020 – November 2021

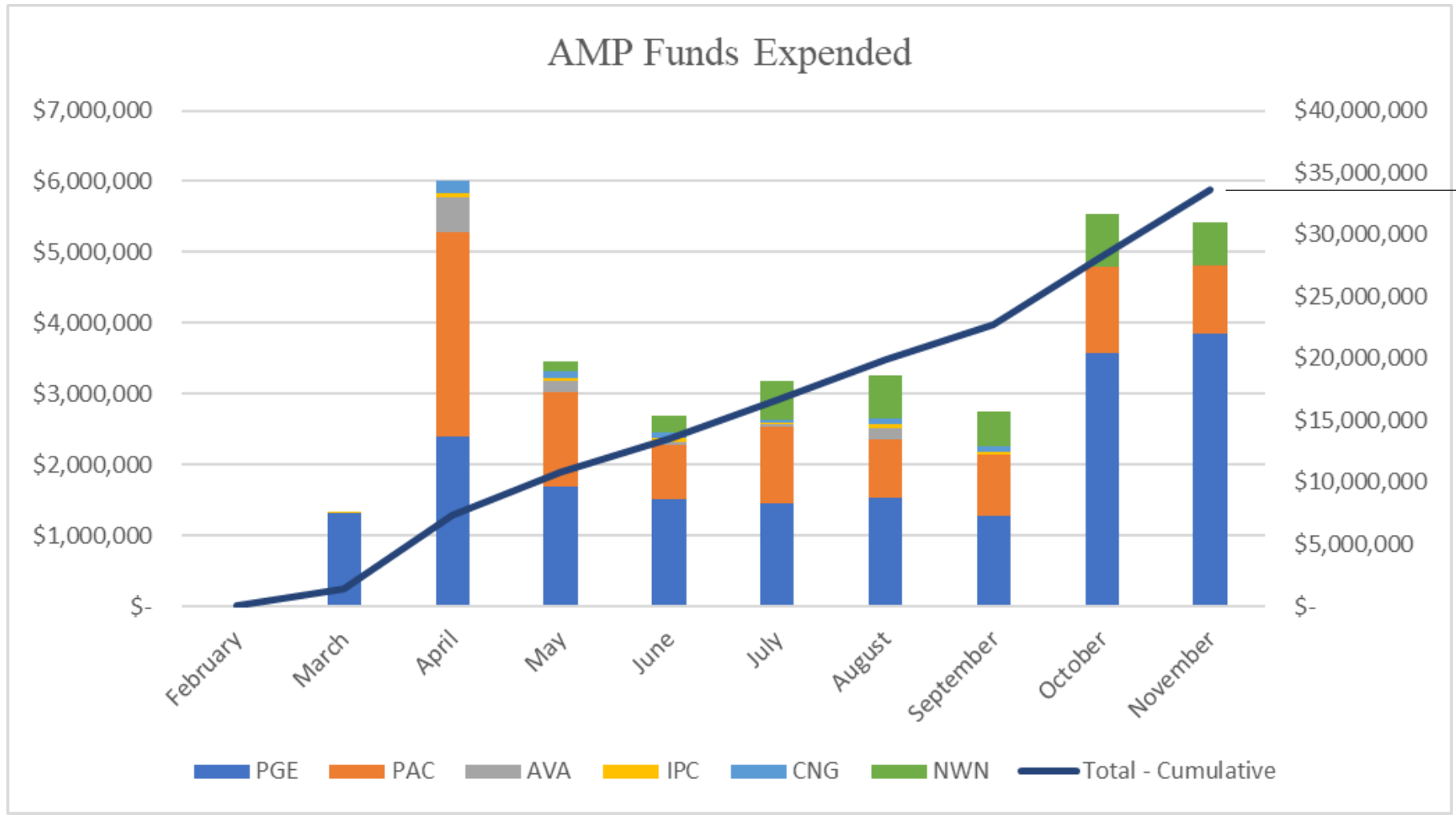
Data

Zip Code	Date	Company	Utility	Total Arrears Balance	Total Customer Count	Median HH Income	County
97204	1/1/2020	PGE	Electric	\$8,379	80	\$13,350	Multnomah
97204	2/1/2020	PGE	Electric	\$5,923	69	\$13,350	Multnomah
97204	3/1/2020	PGE	Electric	\$7,304	70	\$13,350	Multnomah
97204	4/1/2020	PGE	Electric	\$9,857	77	\$13,350	Multnomah
97204	5/1/2020	PGE	Electric	\$8,920	75	\$13,350	Multnomah

All Utilities Past Due Balance Trend

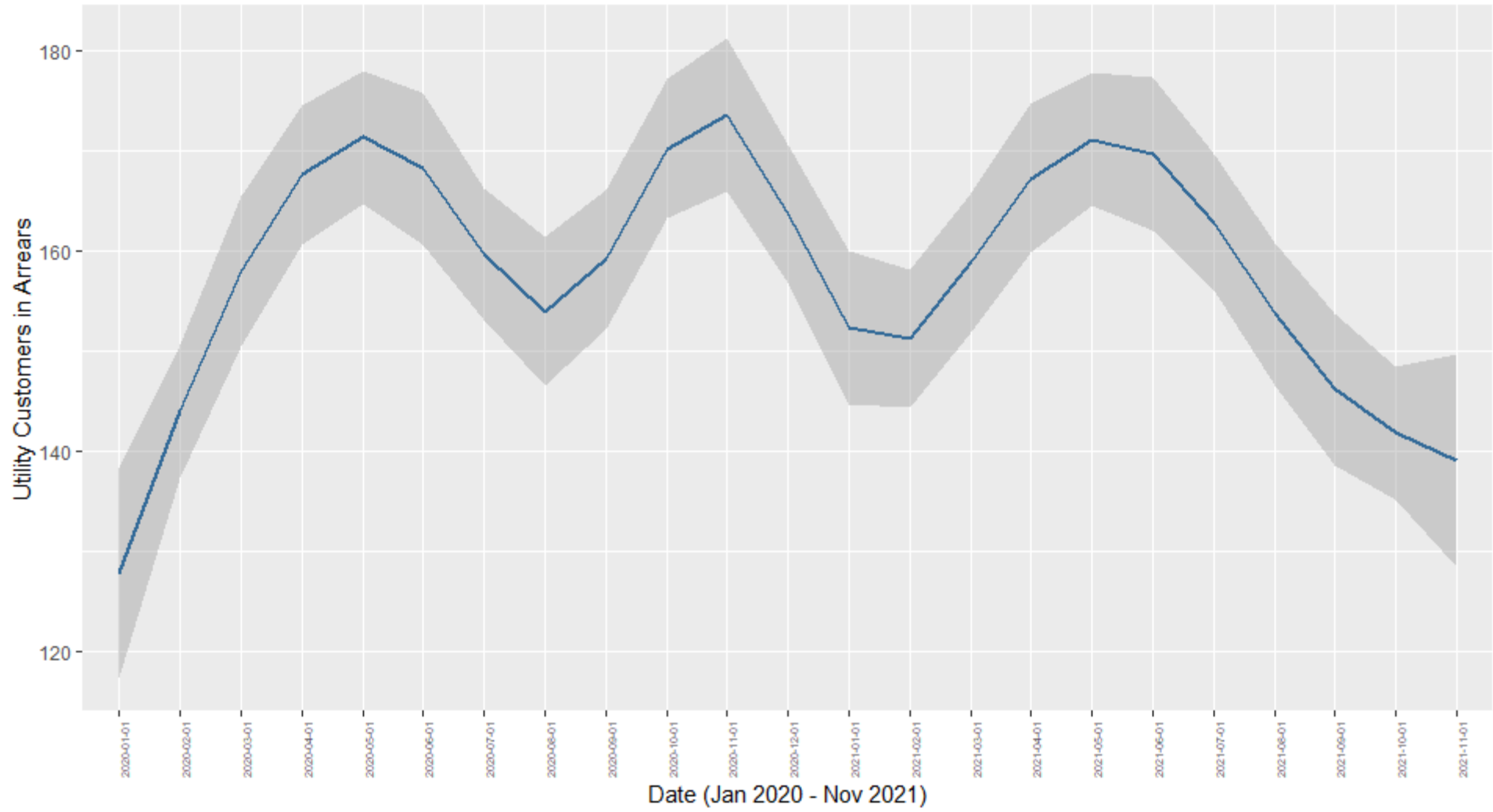


AMP Funds Expended



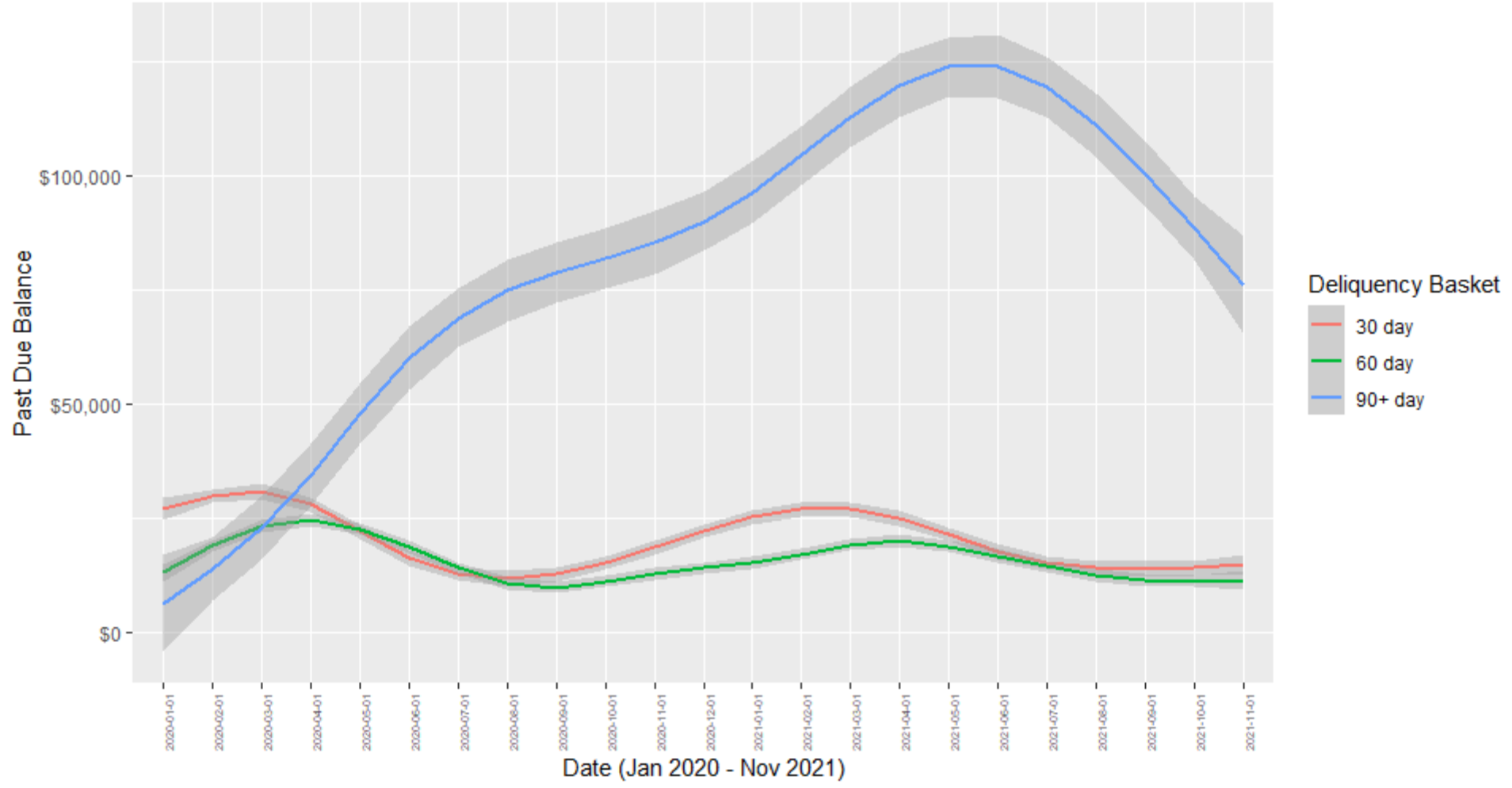
Total AMP Funds Expended as of November 2021: \$33.6 million

All Utilities Past Due Customer Counts Trend

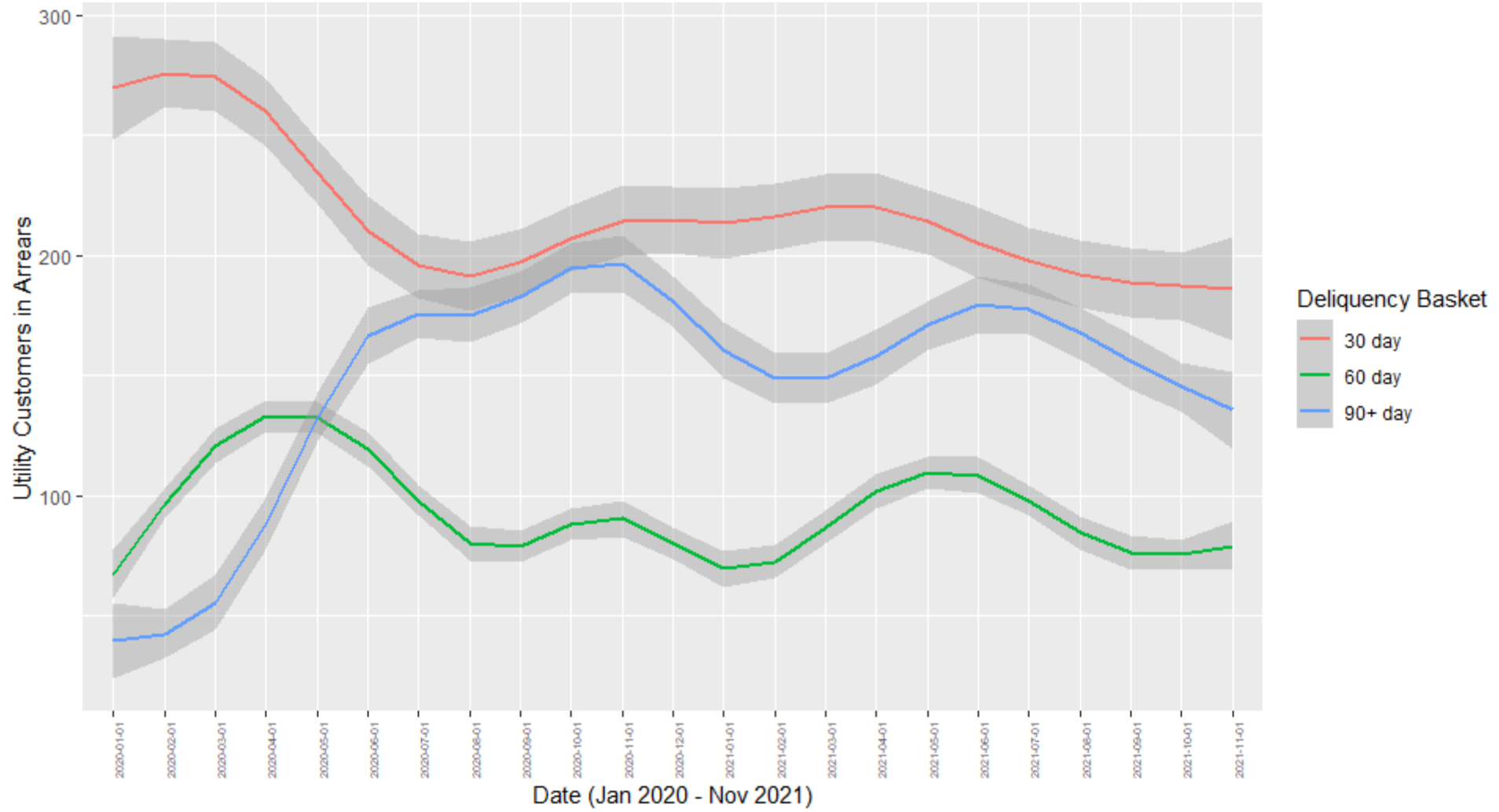


All Utilities Past Due Balance Trend

Segmented by Delinquency Basket

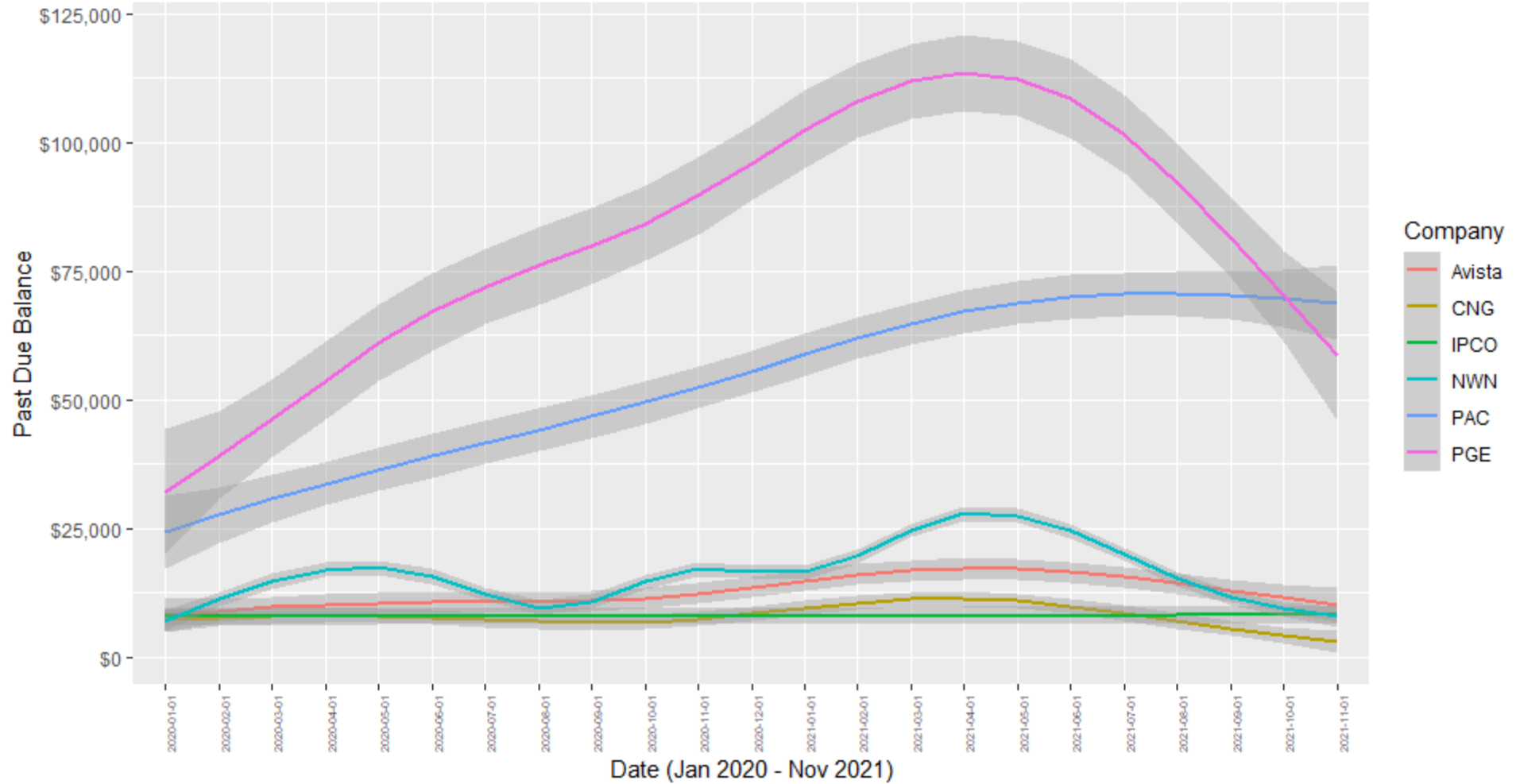


All Utilities Past Due Customer Counts Trend



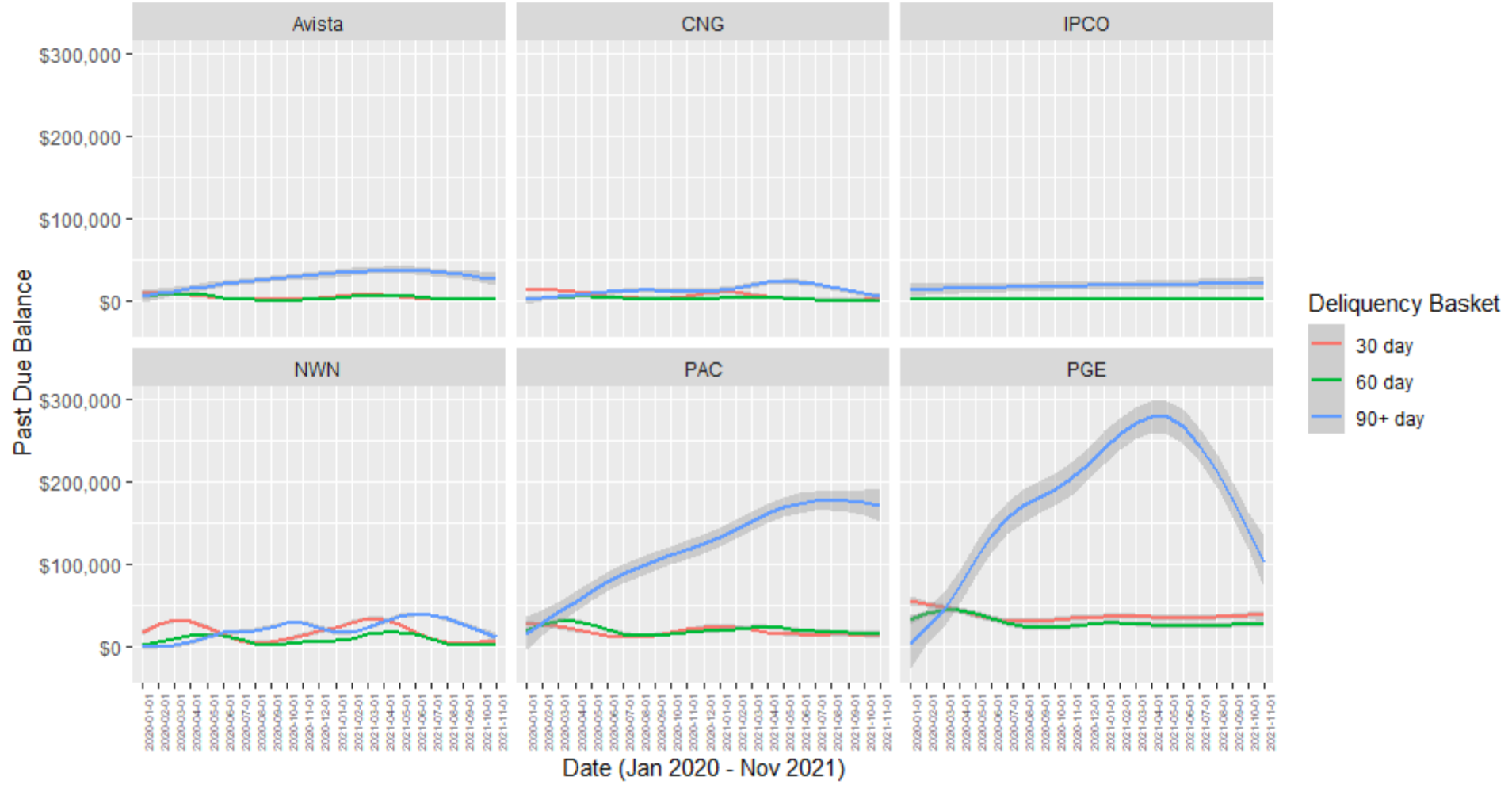
All Utilities Past Due Balance Trend

Segmented by Utility

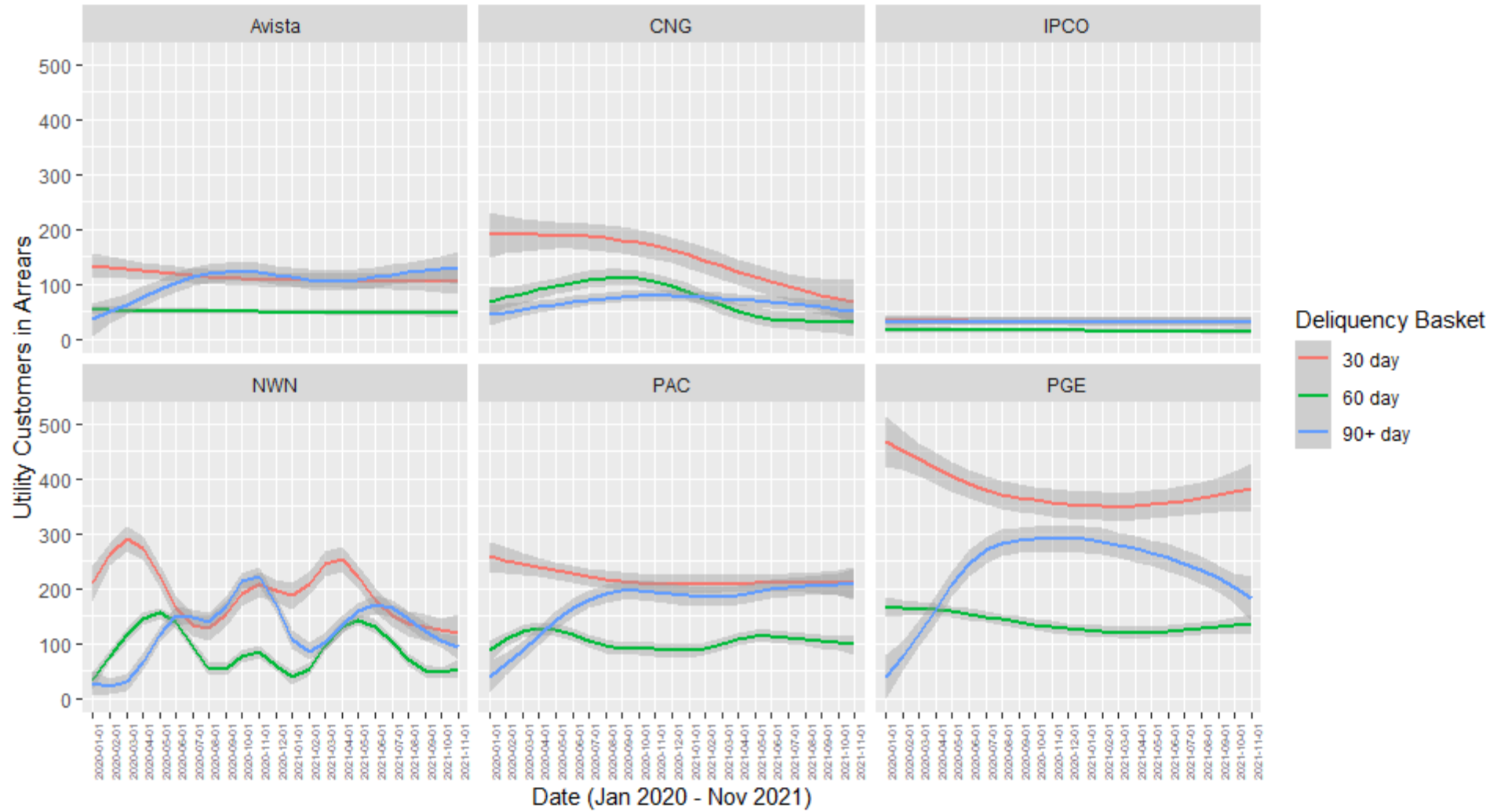


All Utilities Past Due Balance Trend

Segmented by Utility and Delinquency Basket

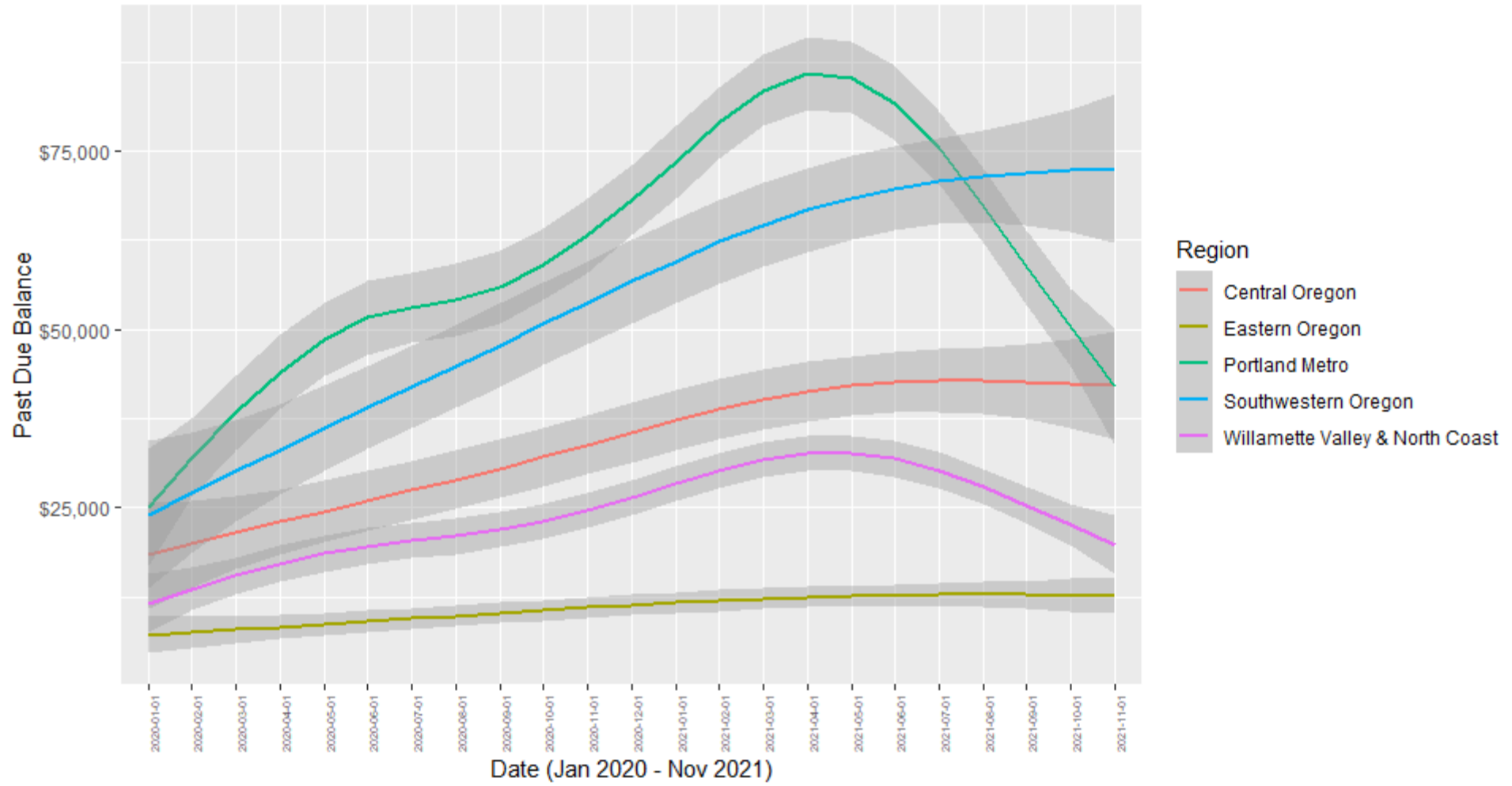


All Utilities Past Due Customer Counts Trend



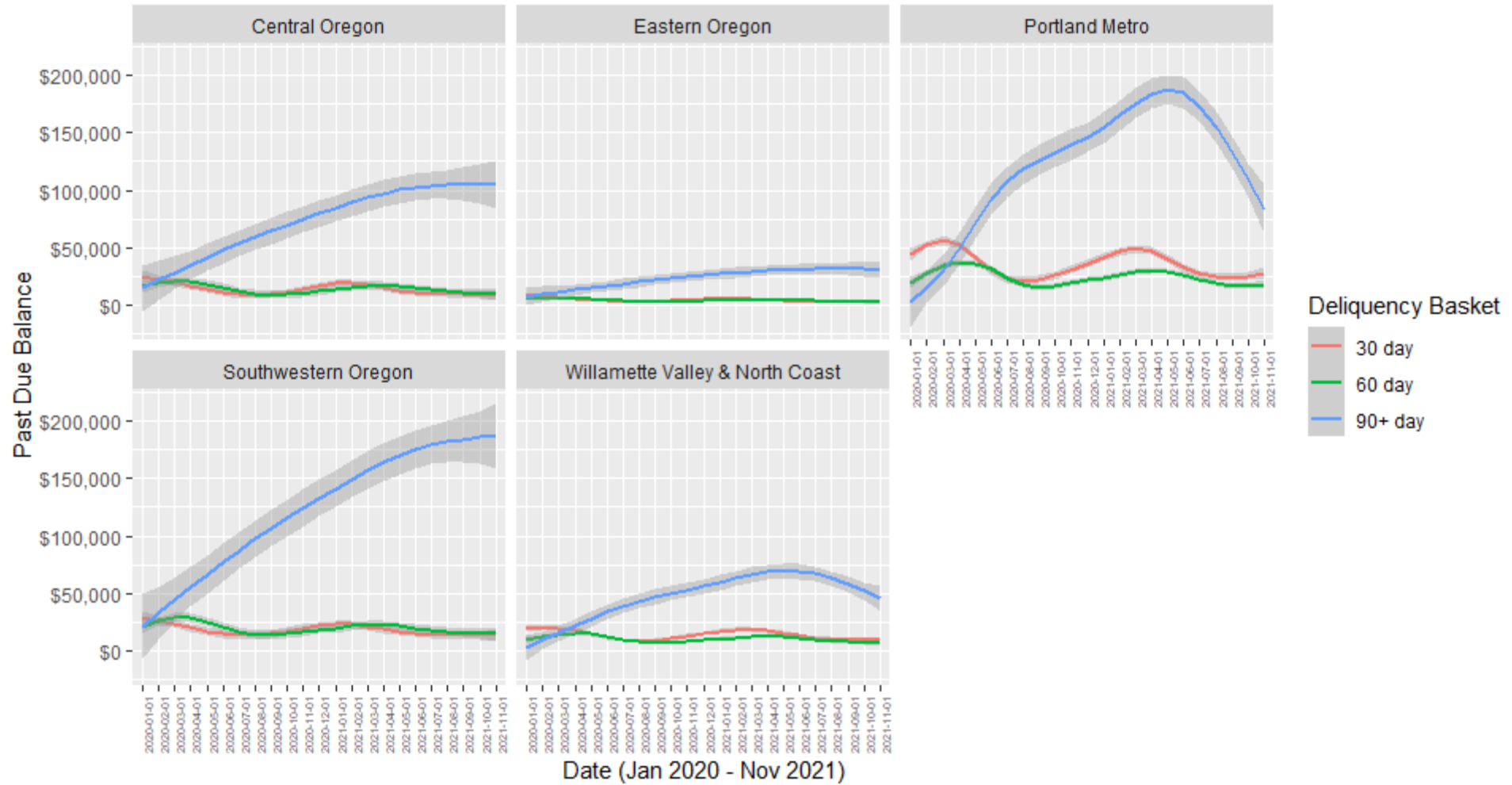
All Utilities Past Due Balance Trend

Segmented by Region

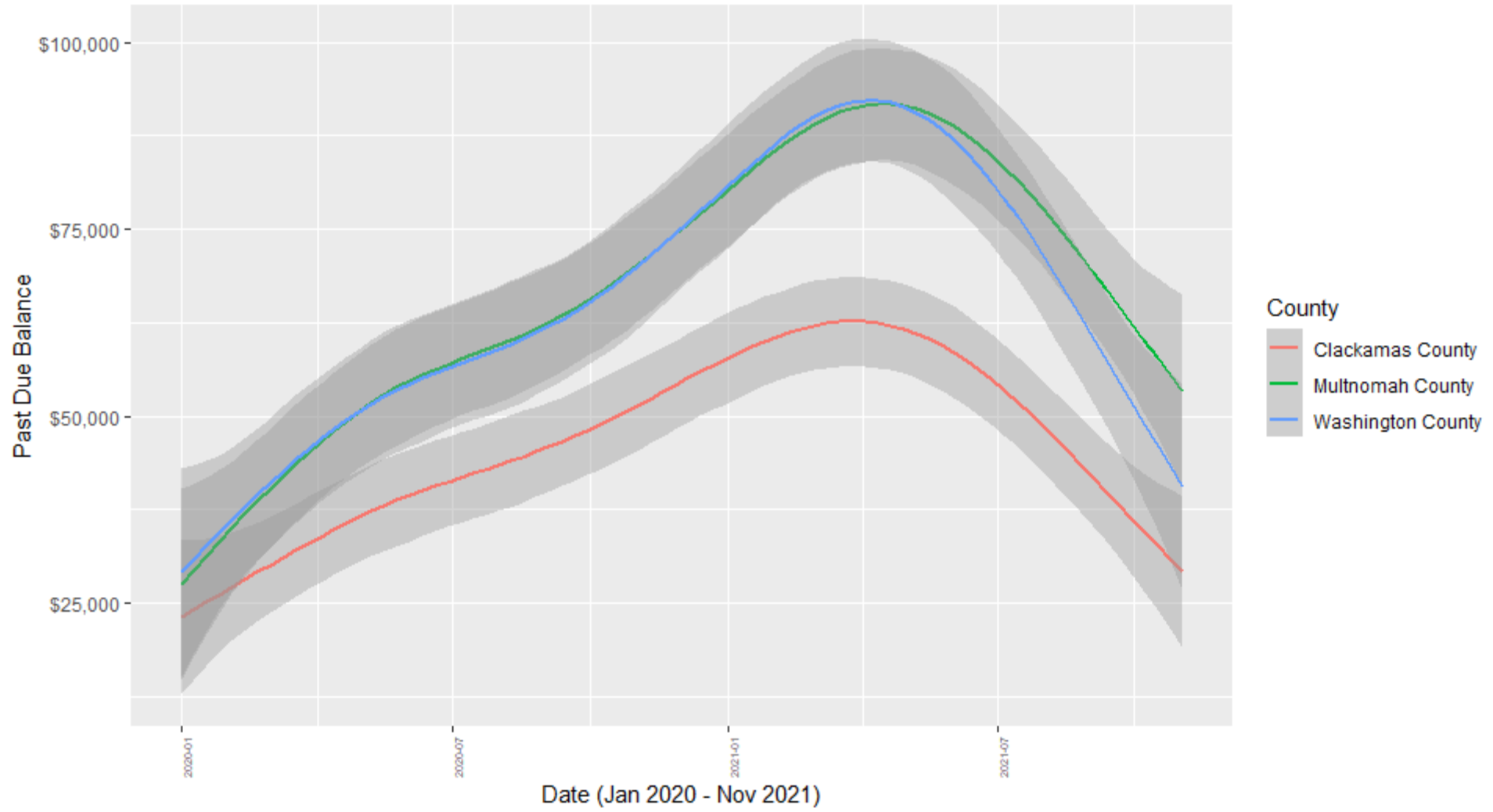


All Utilities Past Due Balance Trend

Segmented by Region



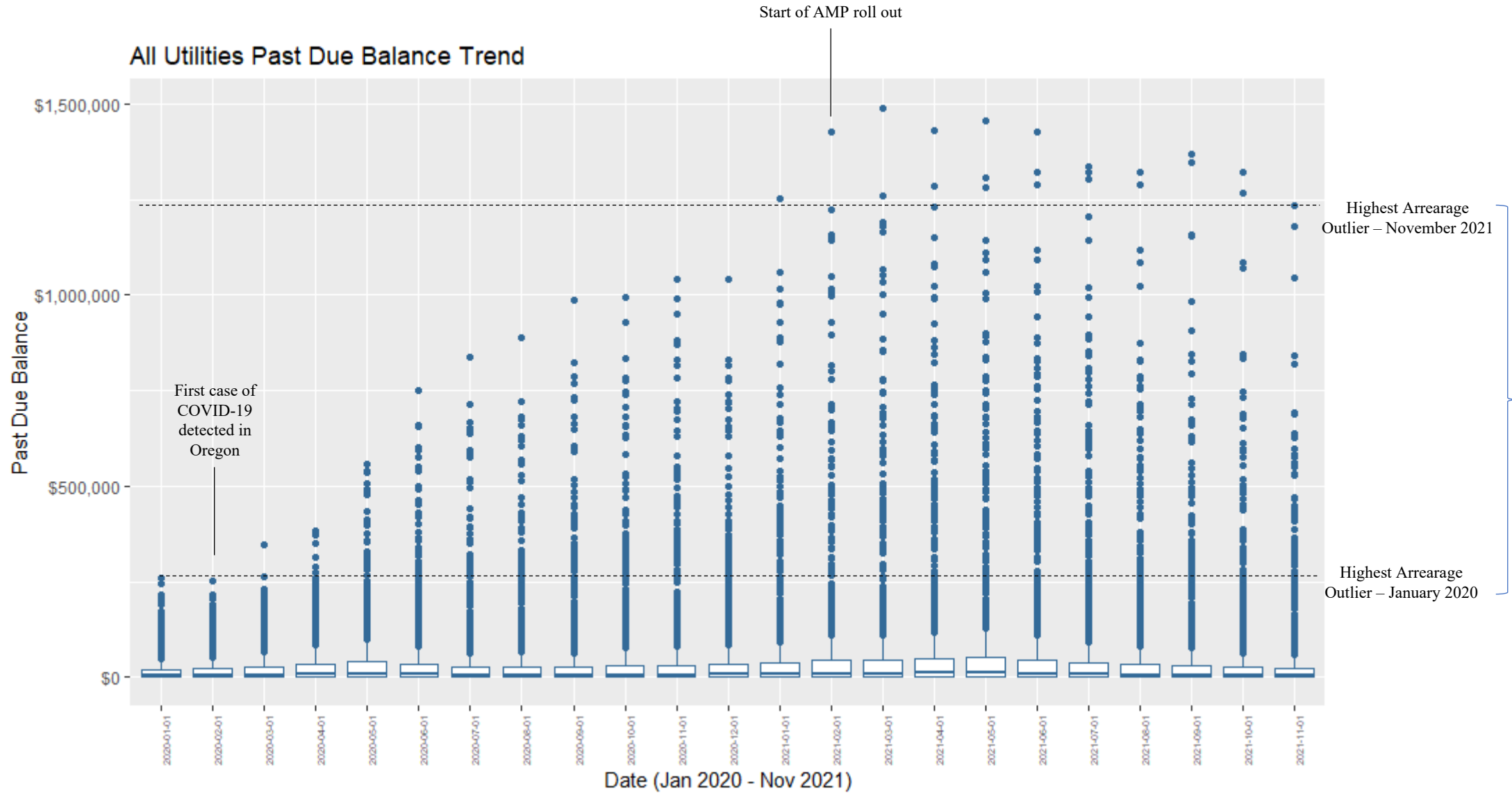
Portland Metro Past Due Balance Trend



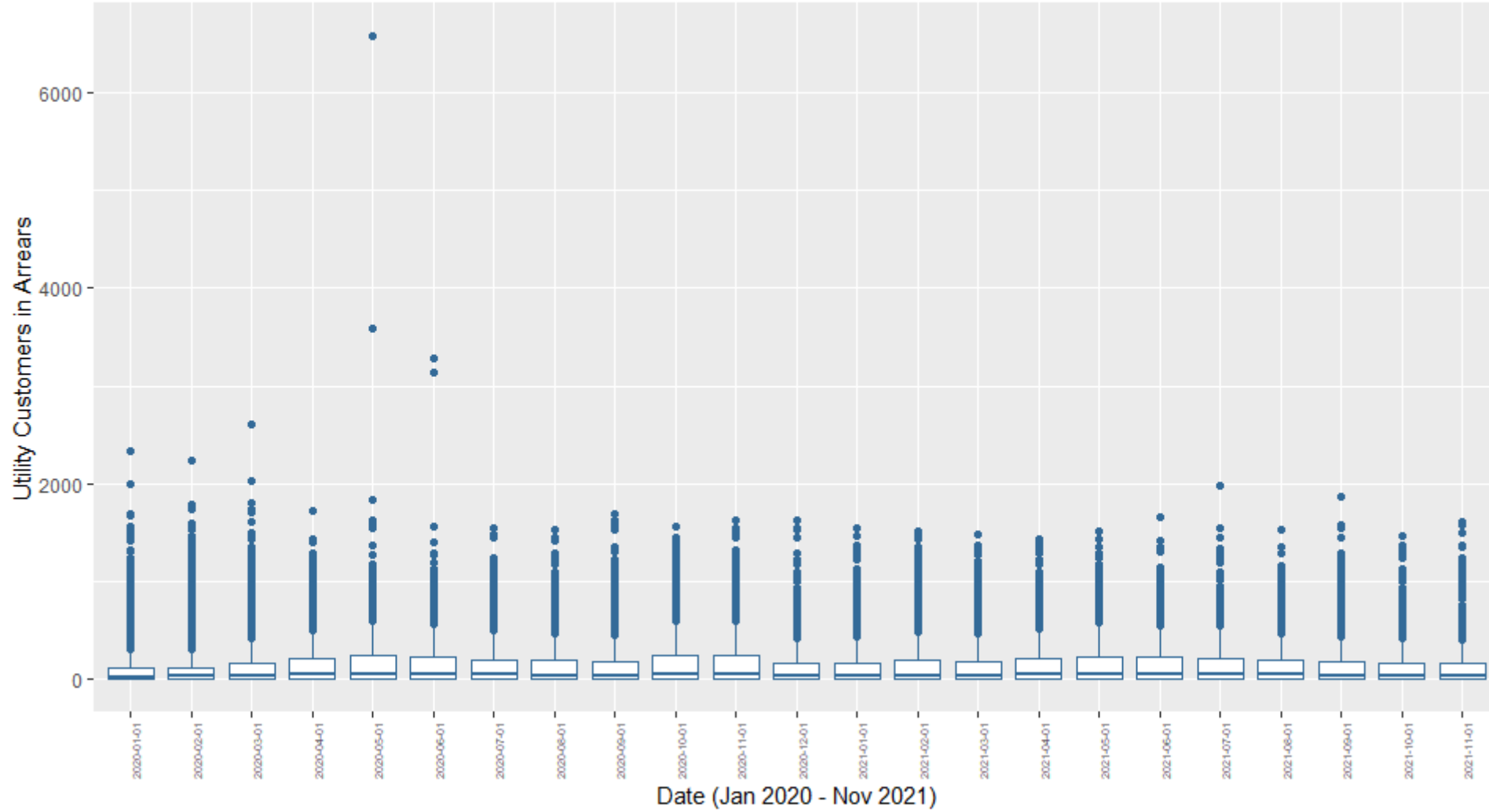
Portland Metro Past Due Balance Trend



All Utilities Past Due Balance Trend

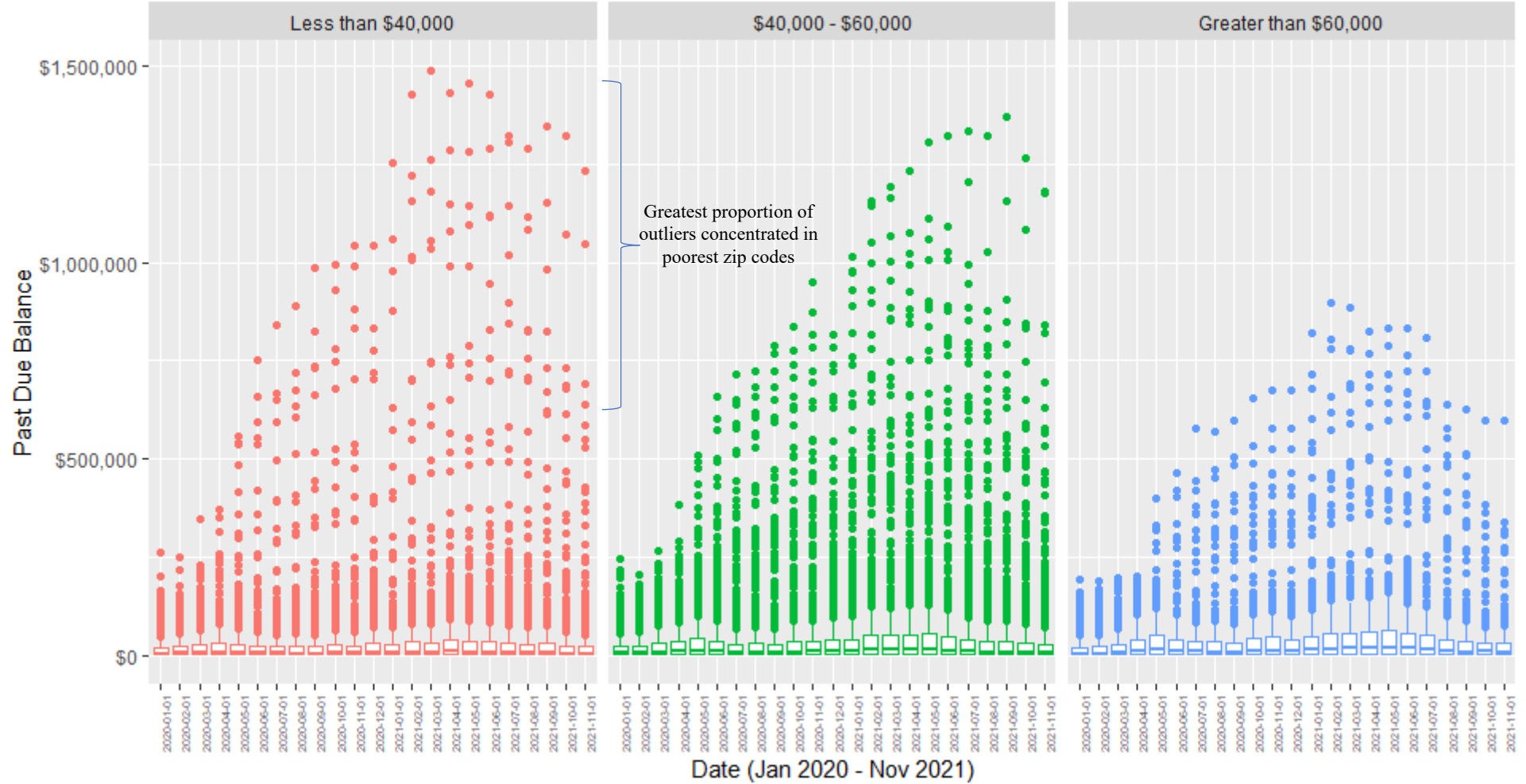


All Utilities Past Due Customer Counts Trend



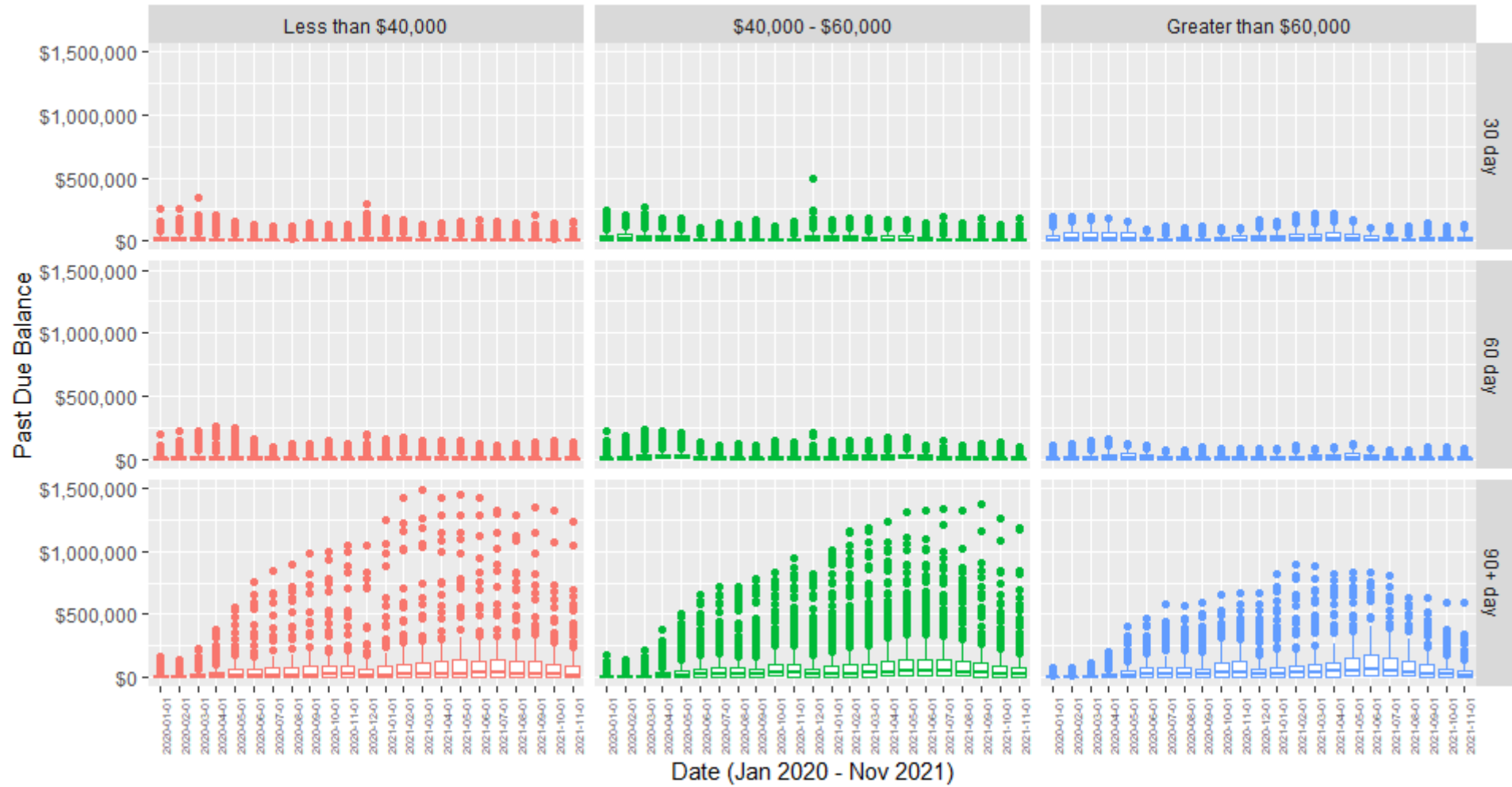
Limited variation in total number of customers past due

All Utilities Past Due Balance Trend Segmented by Median HH Income Category

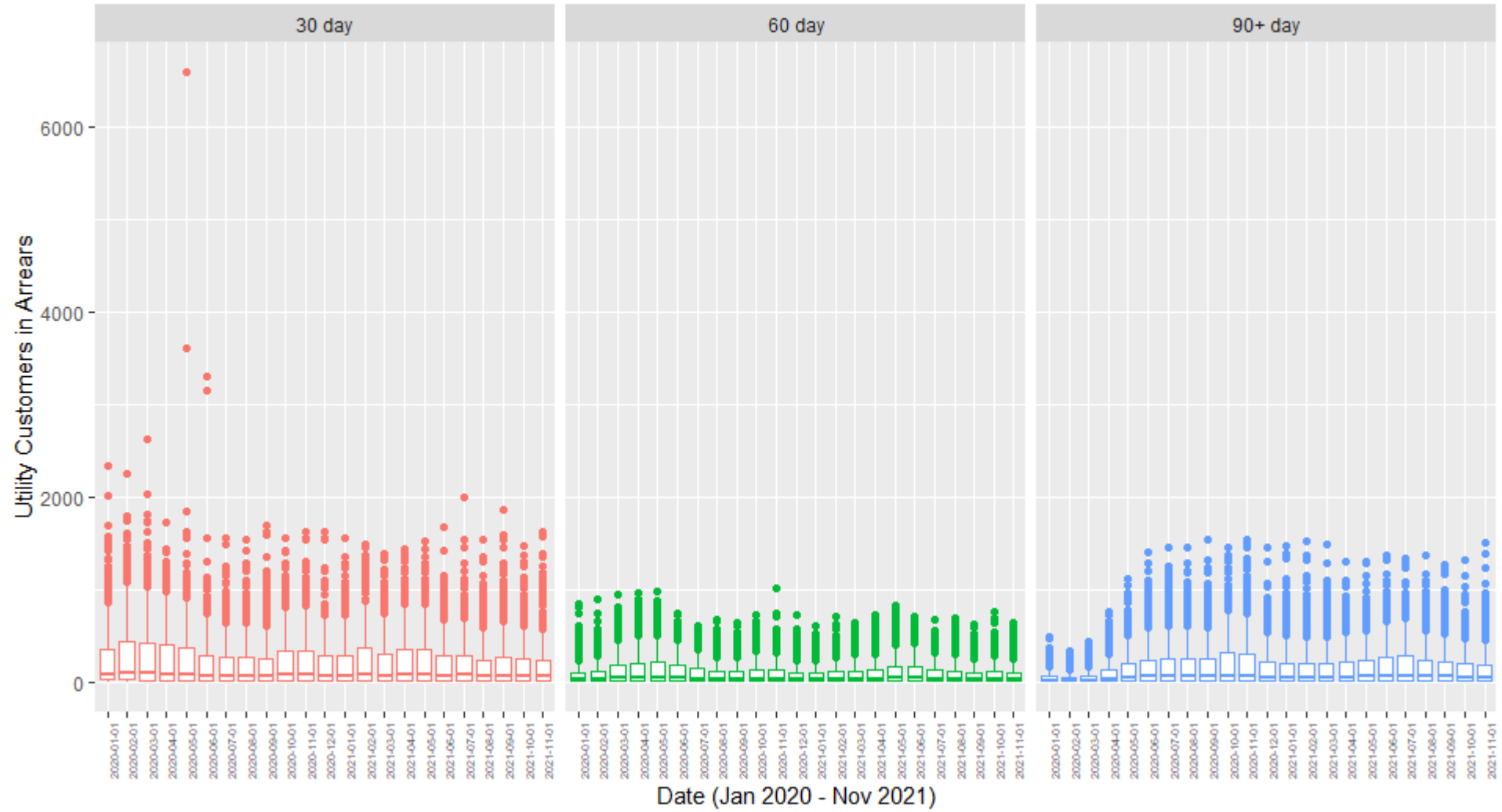


All Utilities Past Due Balance Trend

Segmented by Median HH Income Category and Delinquency Basket

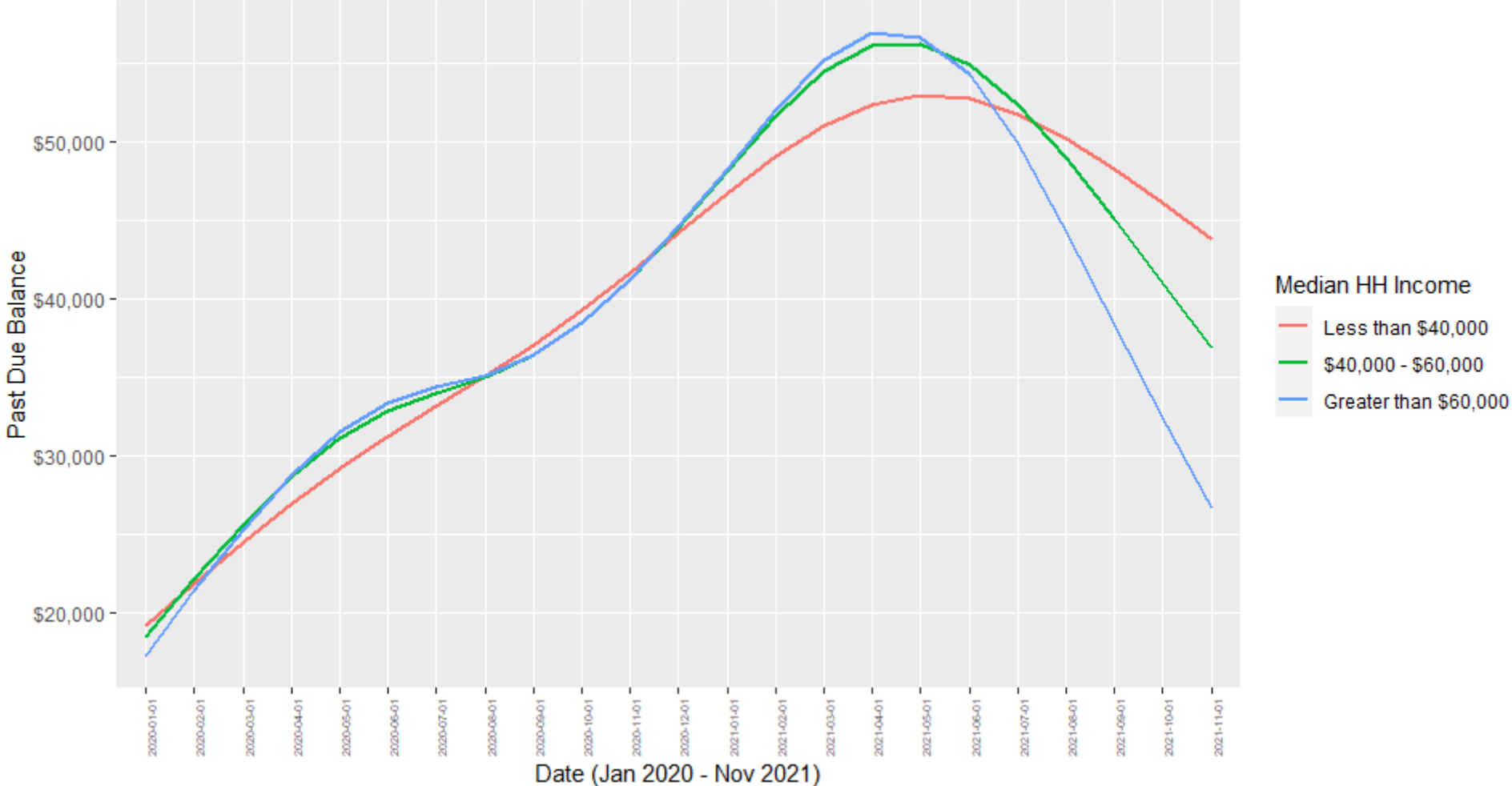


All Utilities Past Due Customer Counts Trend



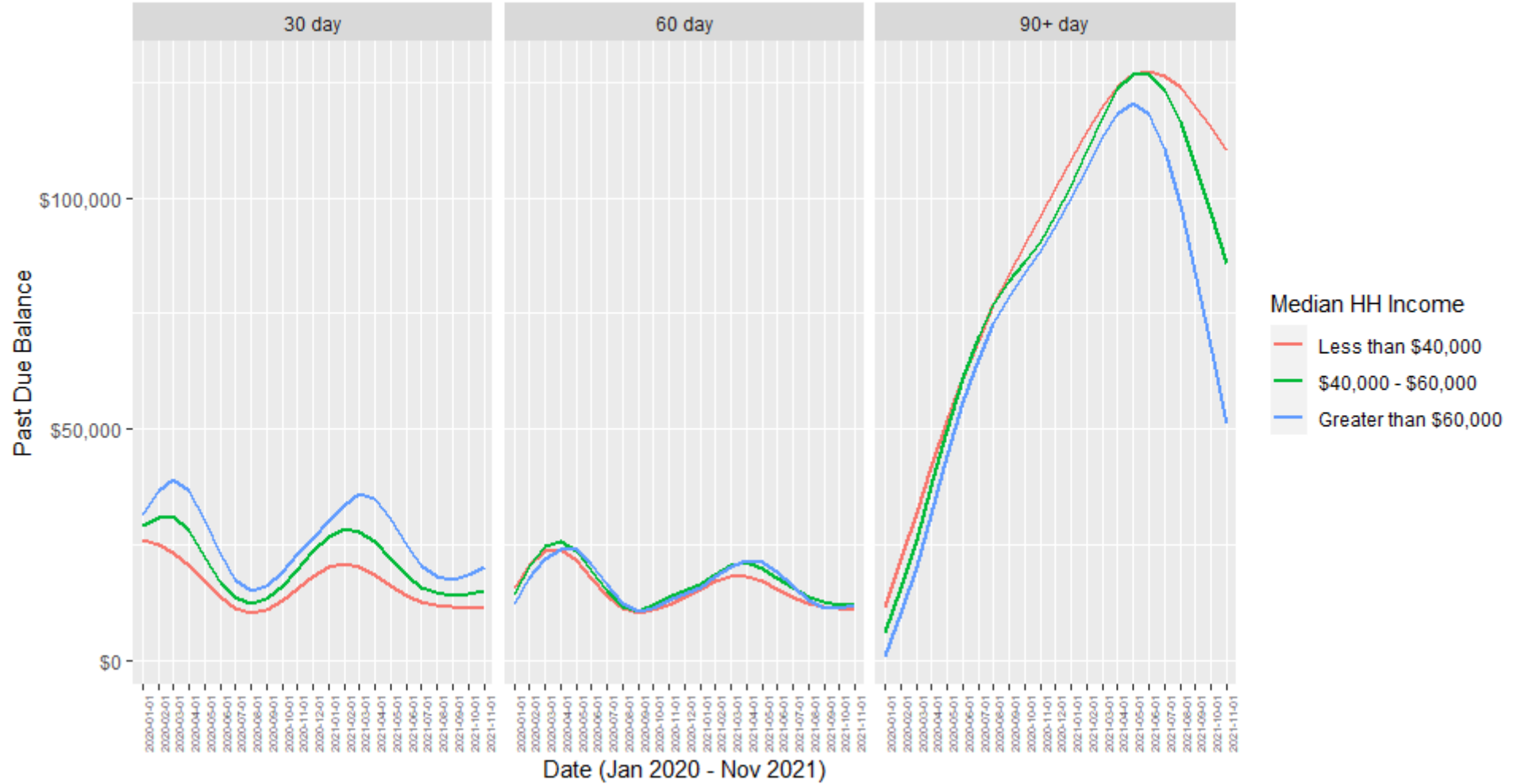
All Utilities Past Due Balance Trend

Segmented by Median HH Income Category



All Utilities Past Due Balance Trend

Segmented by Median HH Income Category and Delinquency Basket



All Utilities Past Due Customer Counts Trend

Segmented by Median HH Income Category

