Safety, Health, Independence

Department of Human Services

Vocational Rehabilitation Overview

Ways and Means Human Services Subcommittee

March 2017

Trina M. Lee, Director, Vocational Rehabilitation
Clyde Saiki, Director, DHS

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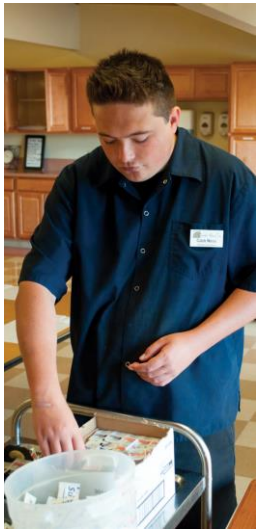
DIRECTOR'S OFFICE

Today's Presentation

- Mission, Goals & Objectives
- Why VR Matters
- Services
  - Who, how we serve, and service delivery
- Accomplishments
- Challenges
- Key Performance measures
- Budget

VR's Mission

Assist Oregonians with disabilities to achieve, maintain, and advance in employment and independence



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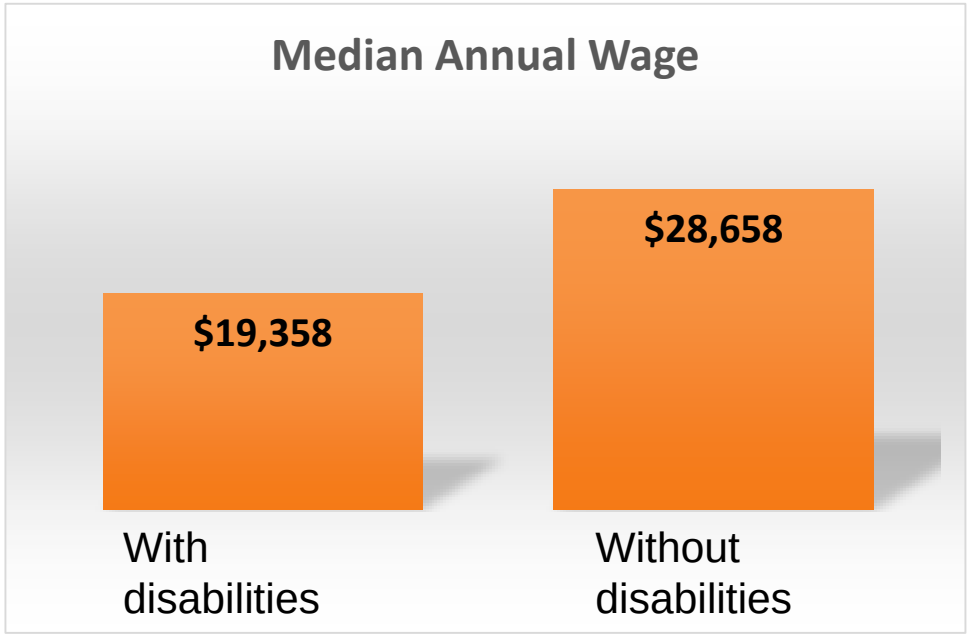
Why Vocational Rehabilitation matters

350,586 working age Oregonians with disabilities

34.7% with disabilities

Employed 72% without disabilities

16,486 VR assisted in 2016



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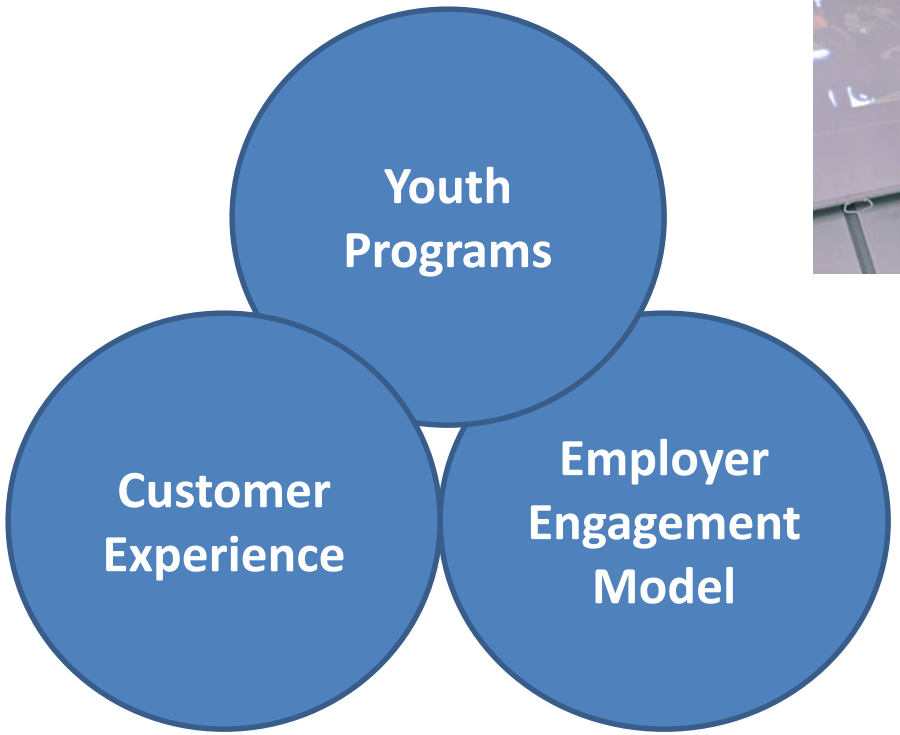
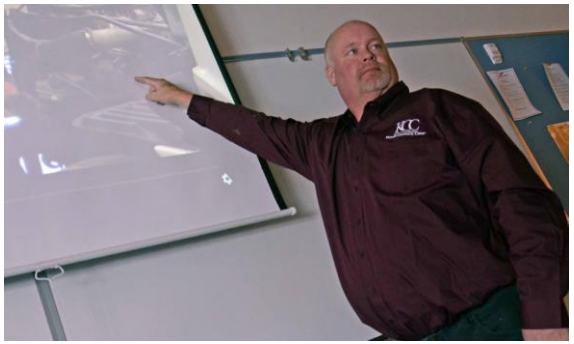
CUSTOMER-RELATED OBJECTIVES





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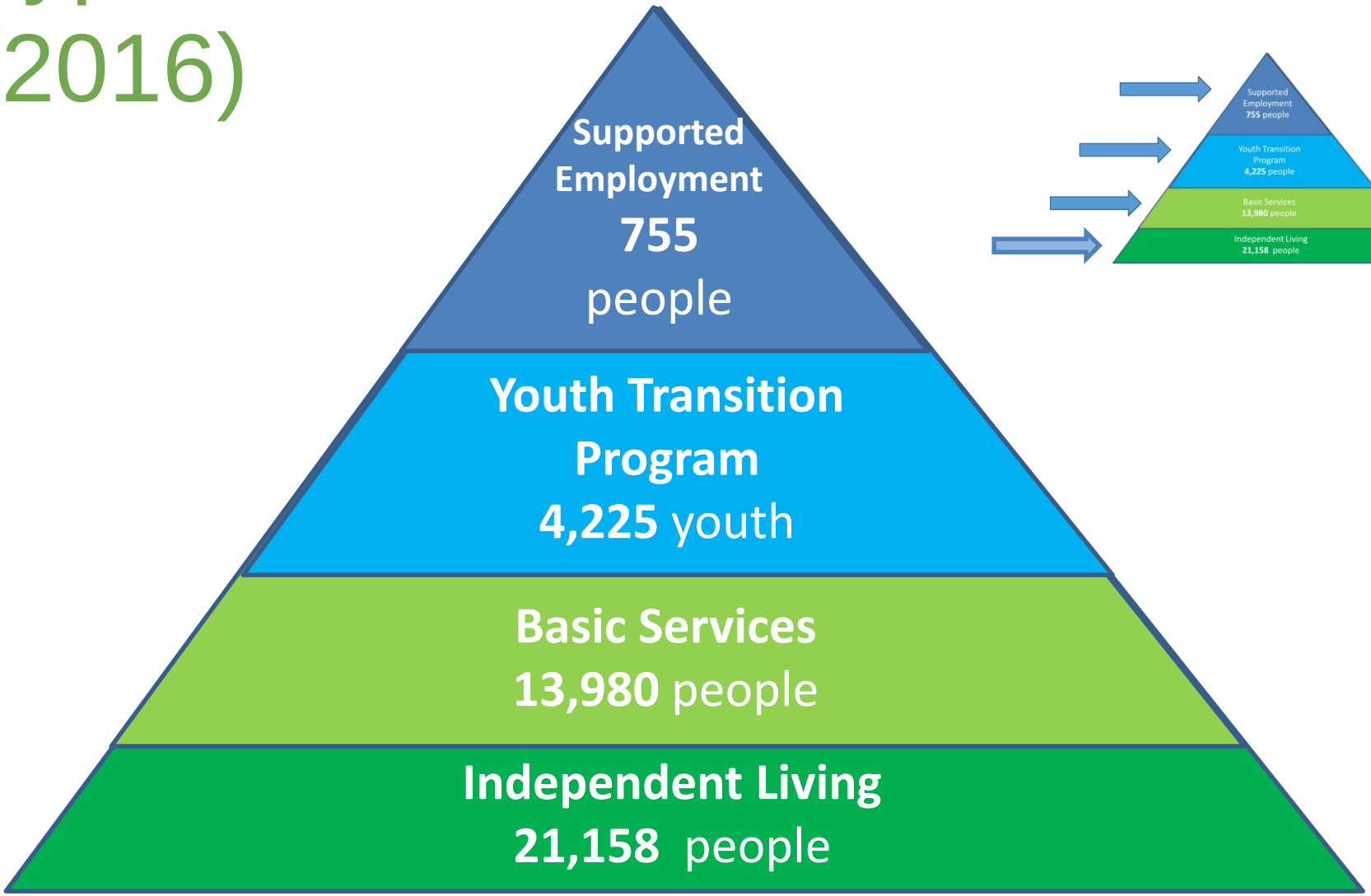
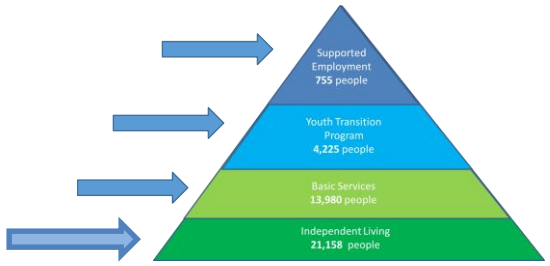
Types of Consumer Services (2016)





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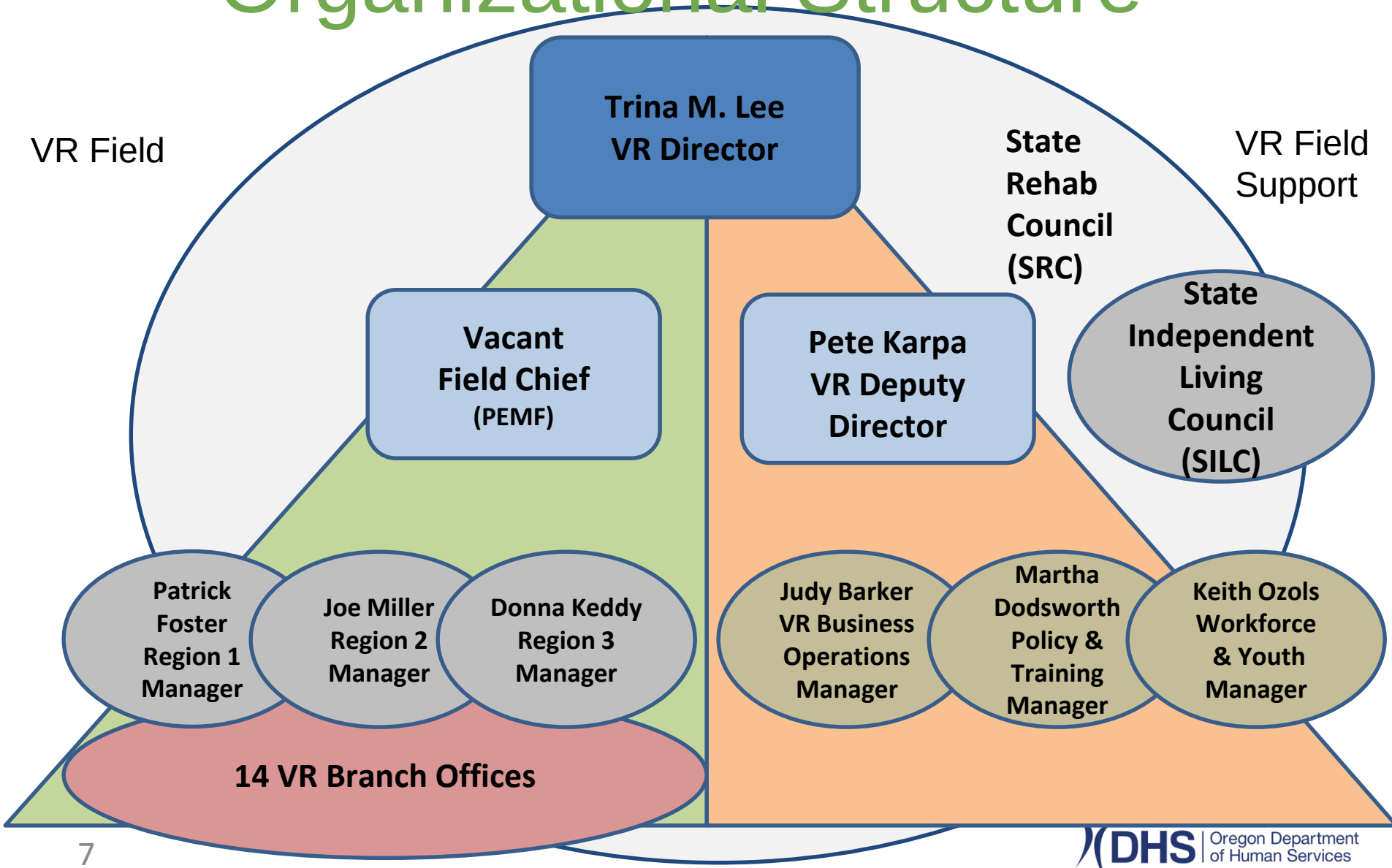
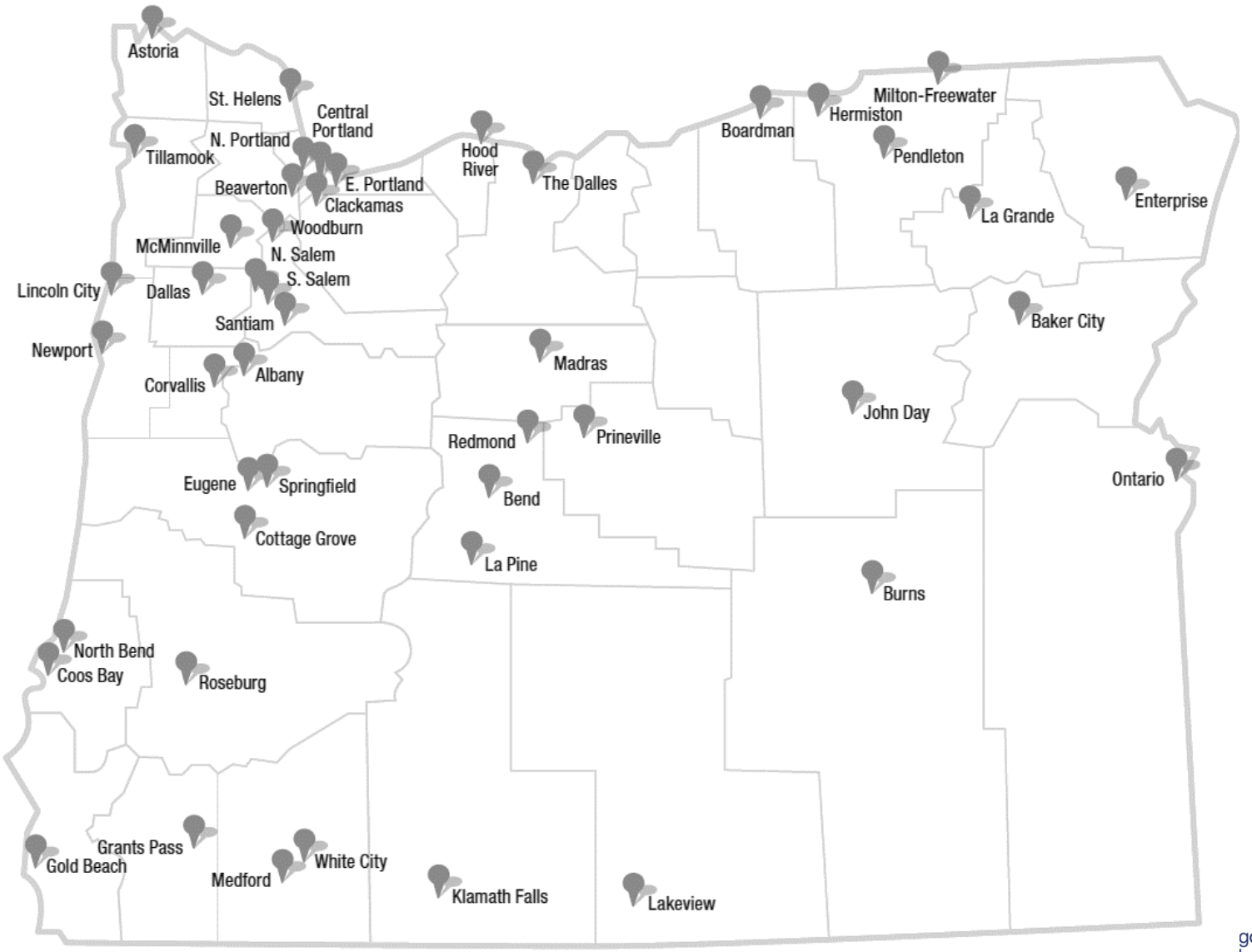
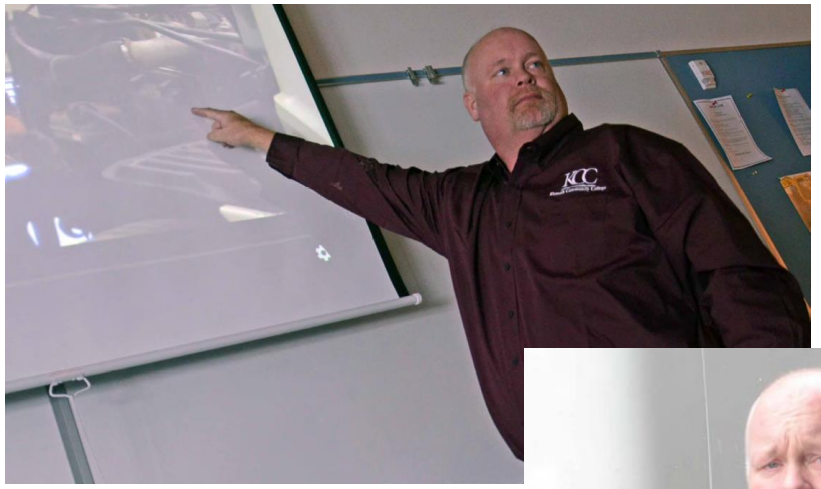
Organizational Structure



VR Field Offices



Meet Rusty…



- *He wanted to make more of his life.*
- *He now has the job of his dreams passing on knowledge in the trucking industry.*
- *He teaches the 220-hour commercial driving course at Klamath Community College.*

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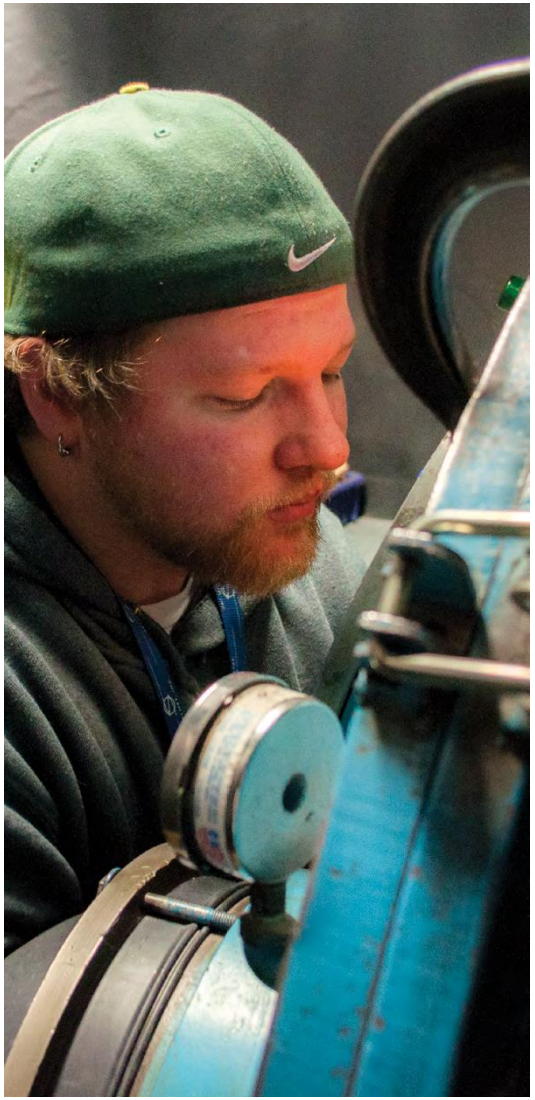
Meet Amelia…

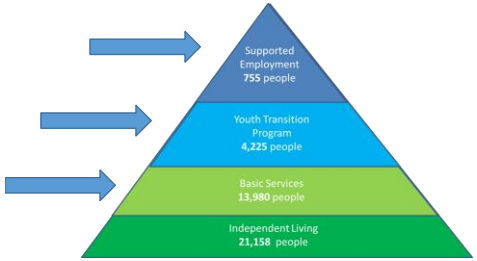
- *Realized her vocational dreams with the help of VR*
- *Youth Transition Program (YTP) Student*
- *Helped her balance work and school*
- *One of the first YTP students hired at Legacy Health.*

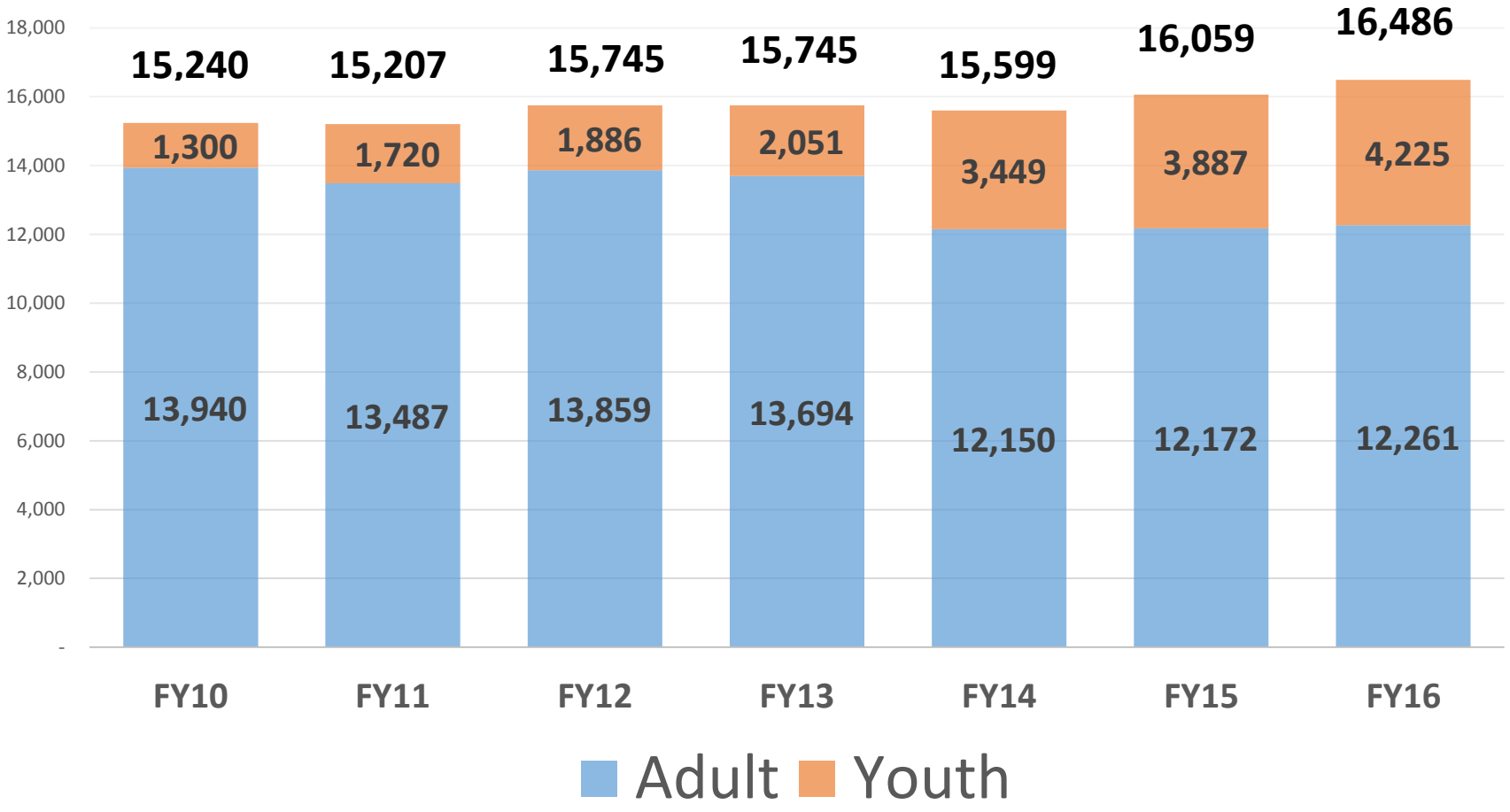
Meet Nick……

- *Experienced and skilled welder*
- *Has used VR services several times since high school*
- *Selmet, Inc. – a great match*
- *Being an ambassador for the trade to others at the School for the Deaf.*
- *Future goals:*
  - *Lead a team of individuals*
  - *Retire from this company*



Oregonians served





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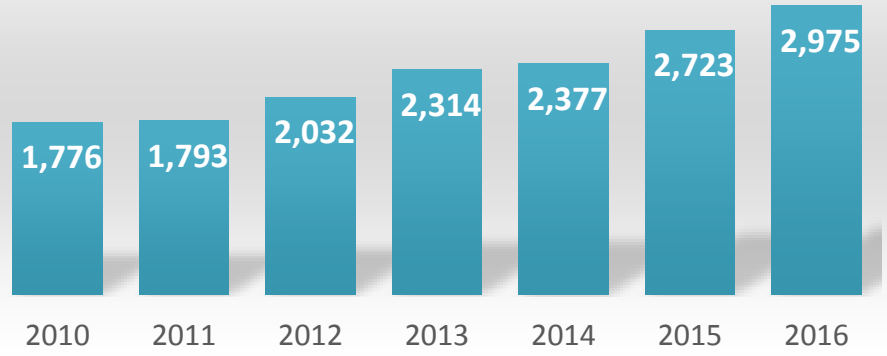
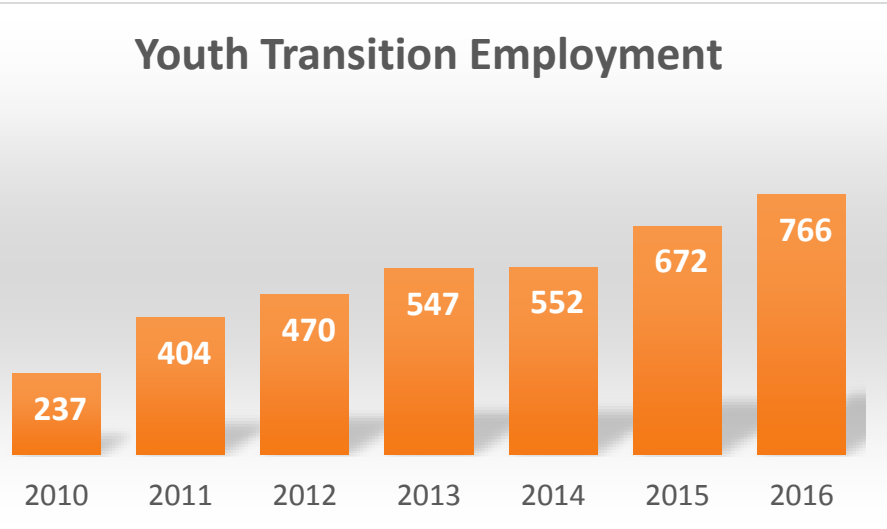
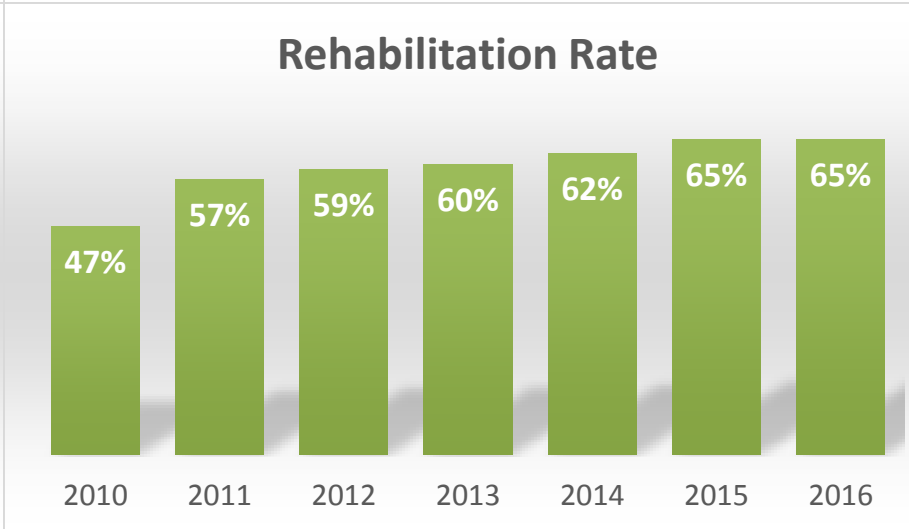
VR Outcomes







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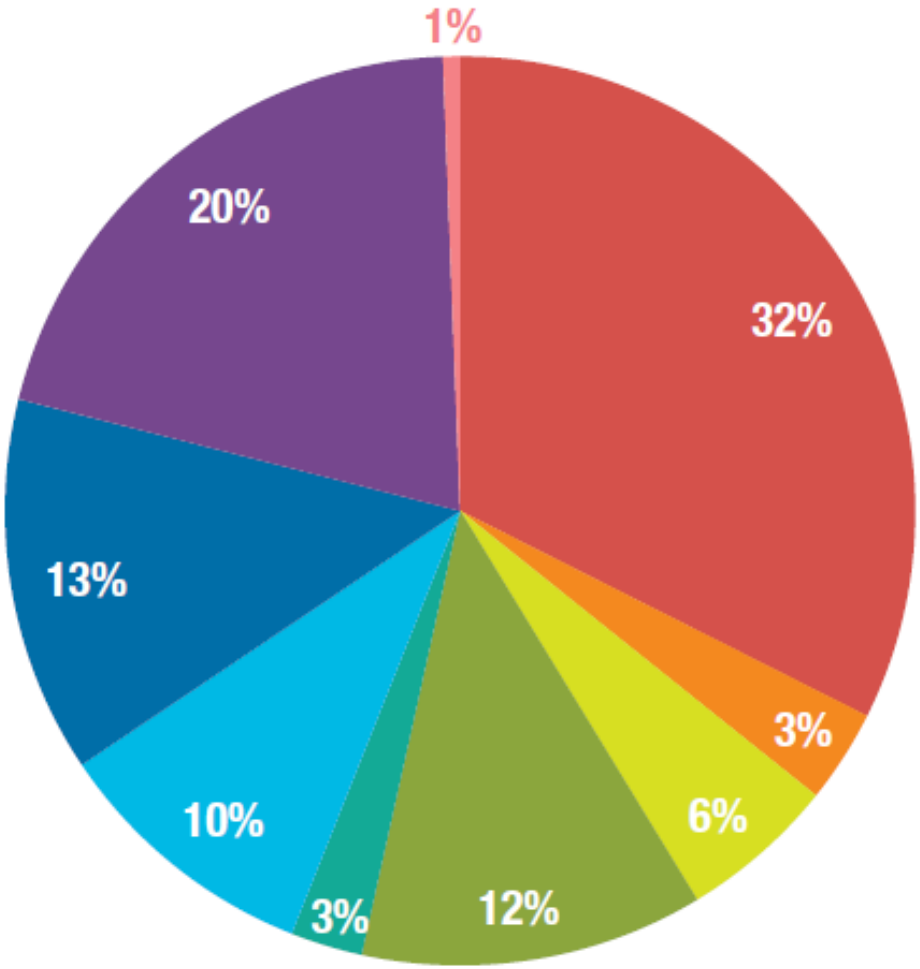
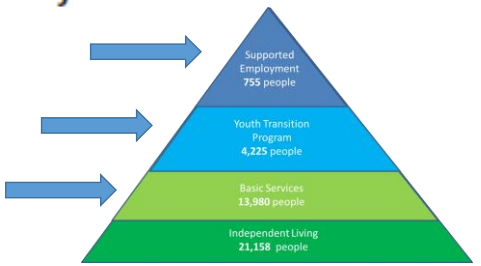
VR Consumer demographics: Disabilities



- Cognitive
- Deafness or blindness
- Hearing or visual loss
- Mental
- Other
- Orthopedic
- Physical
- Psychosocial
- Respiratory



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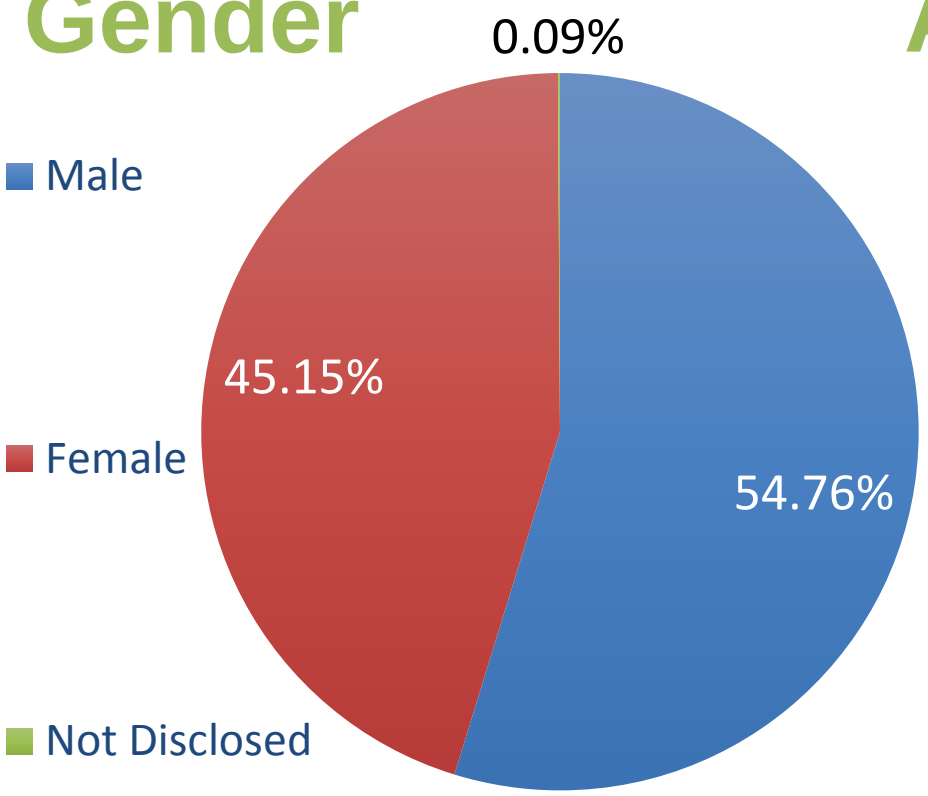
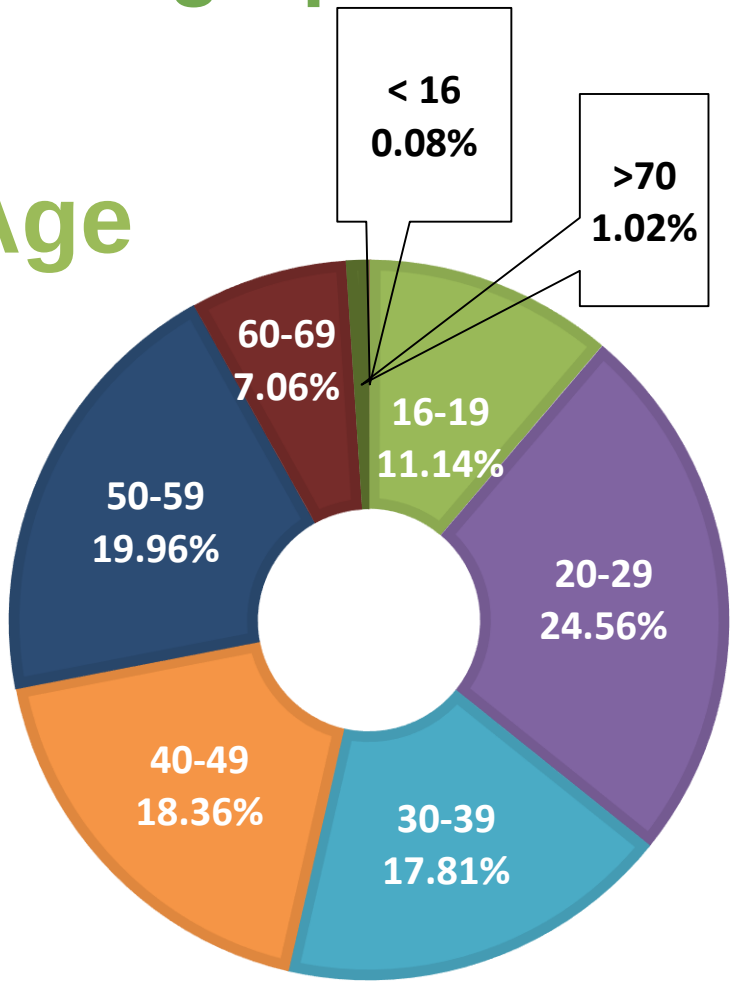
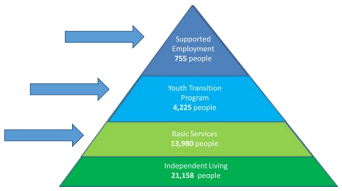
VR Consumer demographics

Gender



Age





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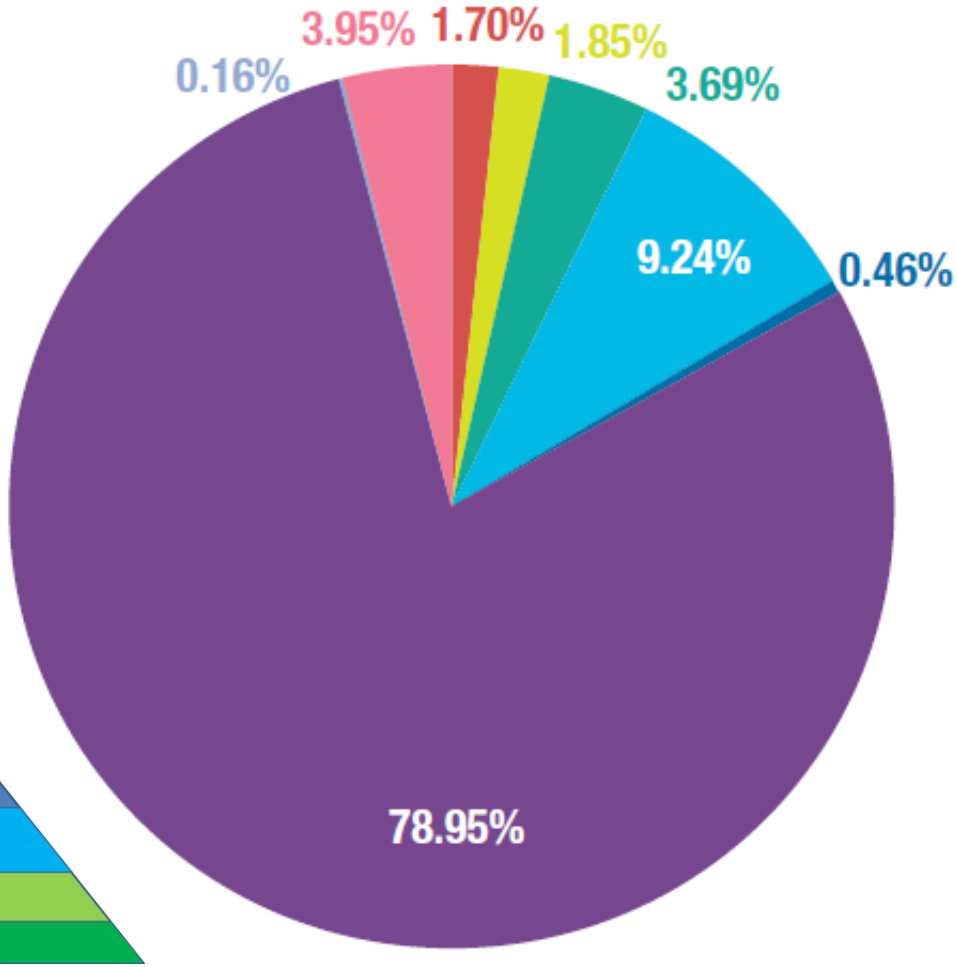
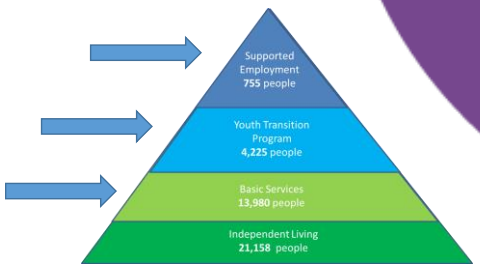
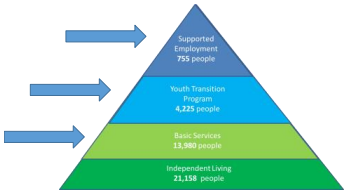
VR Consumer demographics: Race/Ethnicity





The VR Process



60 days

90 days

Application	Eligibility	Plan	Program Exit	Performance Metrics

• Intake
• Workshops
• Record Review
• Medical/ Psychological Evaluations
• Work assessment or Trial Work
	• Vocational and interest testing
	• More VR Workshops
	• Evaluate barriers
	• Interests & capacities
	• Research Jobs
	• Job shadow and informational interviews
	• Narrow choices
		• Choose job goal
		• Decide services needed to achieve goal
		• Write and sign Individual Plan for Employment
		• Proceed with plan services to achieve job goal
			• Obtain employment
			• Achieve successful employment
			• File closed as rehabilitated
			• Provide supports
				• Job Retention
				  • 2nd Quarter
				  • 4th Quarter
				• Median Wage
				• Credential Attainment
				• Skill Gain
				• Employer Satisfaction

8,234	**7,507**	**5,514**	**2,975**	

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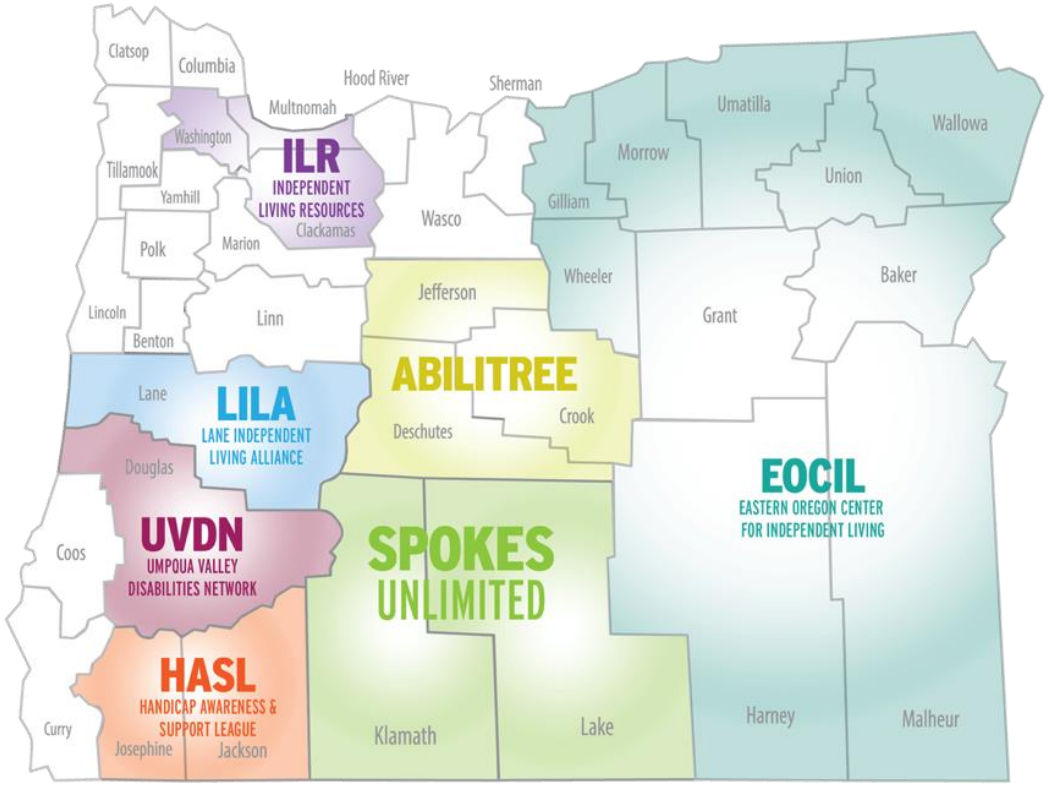
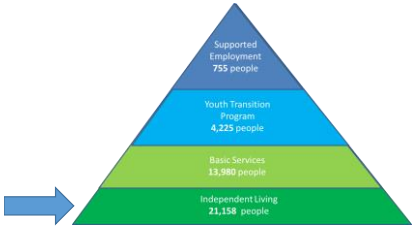
Centers for Independent Living (CIL)



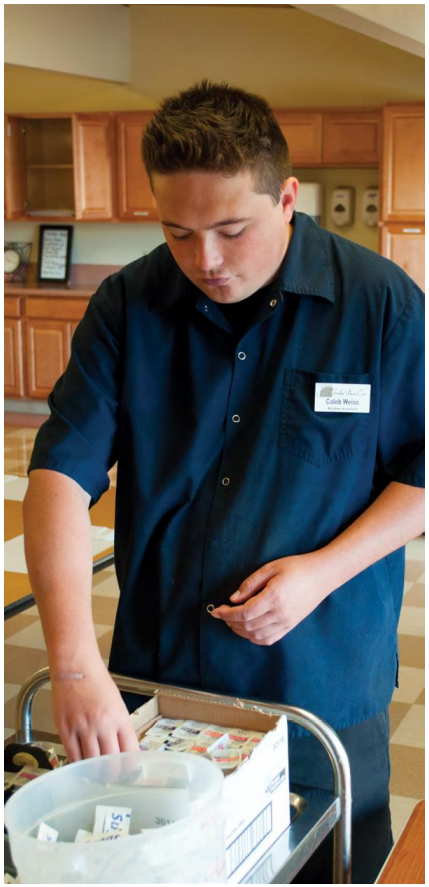


5 Core Independent Living Services:

- Information & Referral
- Peer Counseling
- Independent Living Skills Training
- Systems Advocacy & Self-Advocacy Support
- Transition to Community Life (Youth & Adults)

VR Services for Employers

- Employer engagement activities
  - Live resume
  - Meet business
  - Tapping Fresh Talent Job Fair
  - Options Conference
- Workforce training and supports
- Diversity and inclusion consultation and support
  - Disability awareness
  - Americans with Disabilities Act
  - 503 compliance support
  - Accommodation assessment and support



VR and Workforce

- WIOA requires VR to be part of the Workforce System
  - Oregon Workforce Investment Board
  - Local Workforce Development Boards
  - Provide Services to Businesses
- Goals:
  - Create Access
  - Expand Capacity
  - Be a Resource

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Accomplishments 2015-17

- VR Program Goals, Objectives & Structure
  - Created/updated due to WIOA Requirements
- State Rehab Council & SILC partnership
- Comprehensive Statewide Needs Assessment
- <u>2016:</u>
  - Served 16,486 Oregonians
  - 2,975 rehabilitations (jobs)
    - 766 Youth
    - 663 Supported Employment
  - Lane v Brown
    - 143 jobs - Goal 130
    - 80% youth with plans – Goal 50%

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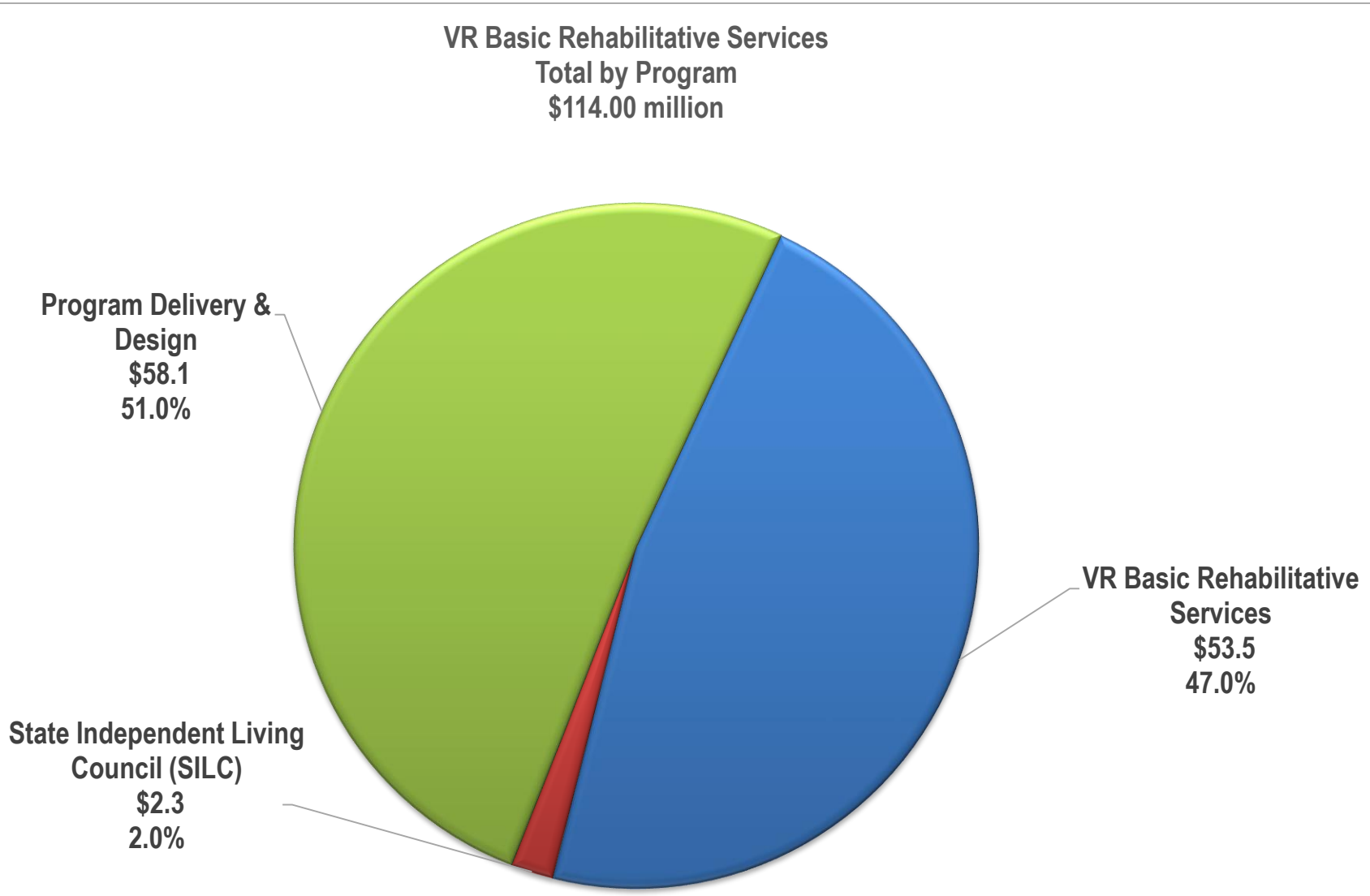
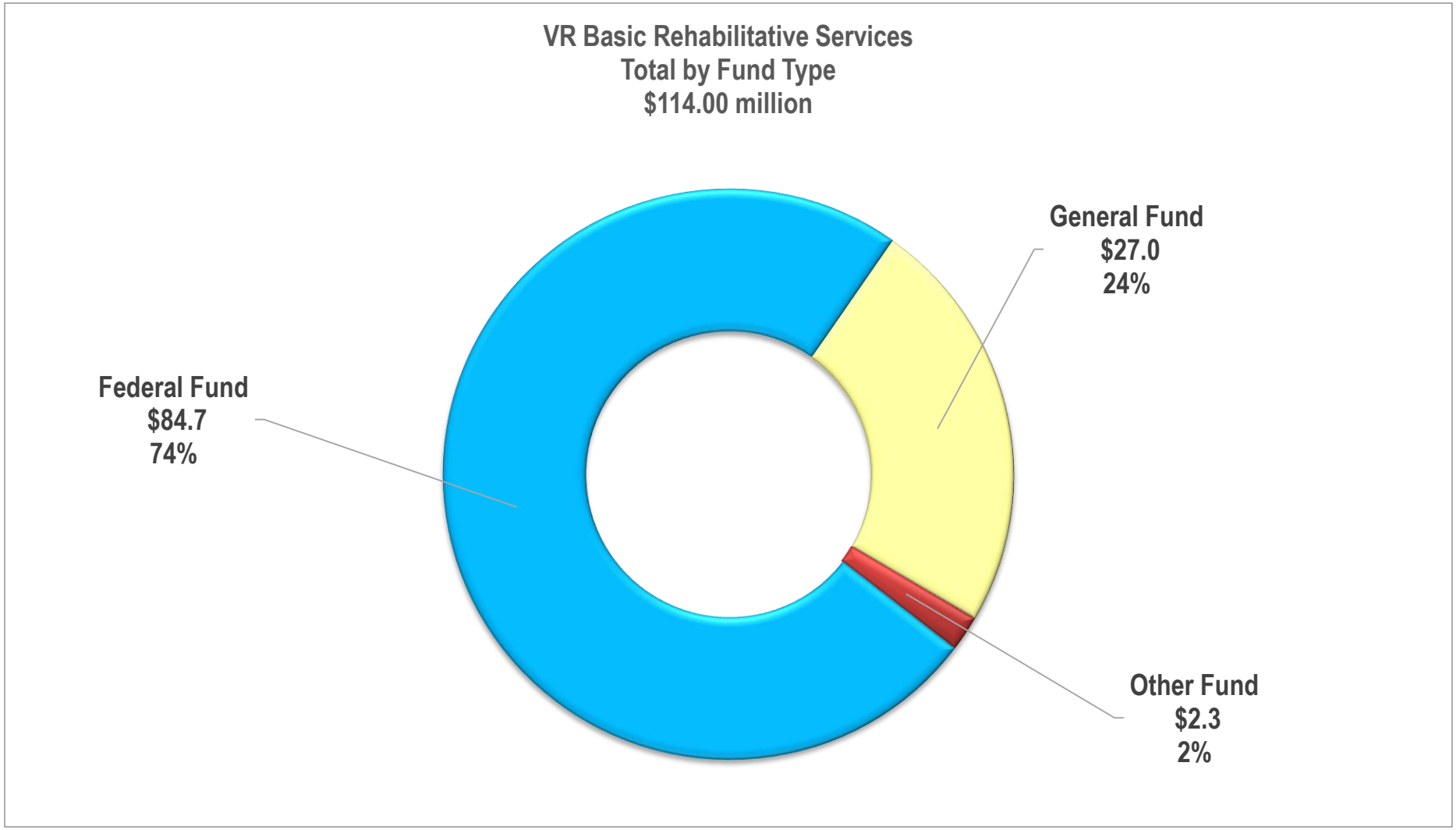
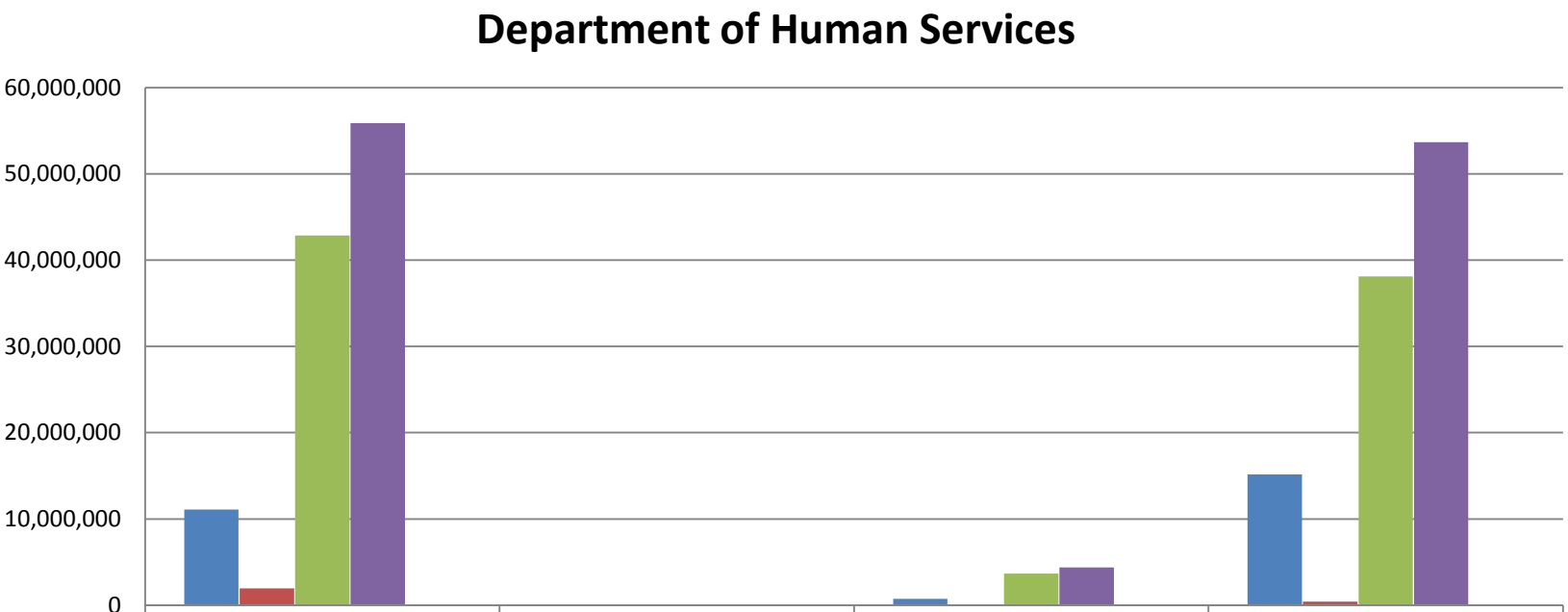
Challenges for 2017-19

- RSA Monitoring (Fall 2017)
- Full Implementation of WIOA
- Possible of going into Order of Selection:
  - Reasons: funding, staff, capacity
  - Oregon's decisions:
    - At risk of losing a job (exempt)
    - 4 to 3 categories
      - Severity of disability
      - Number of functional limitations
      - Number and length of services
  - Contingency Planning – Being prepared


VR Basic Rehabilitative Services
Total by Program
$114.00 million
Program Delivery & Design
$58.1
51.0%
VR Basic Rehabilitative Services
$53.5
47.0%
State Independent Living Council (SILC)
$2.3
2.0%


VR Basic Rehabilitative Services
Total by Fund Type
$114.00 million
General Fund
$27.0
24%
Federal Fund
$84.7
74%
Other Fund
$2.3
2%

DHS VR Direct Payments and Services 2017-19 GB



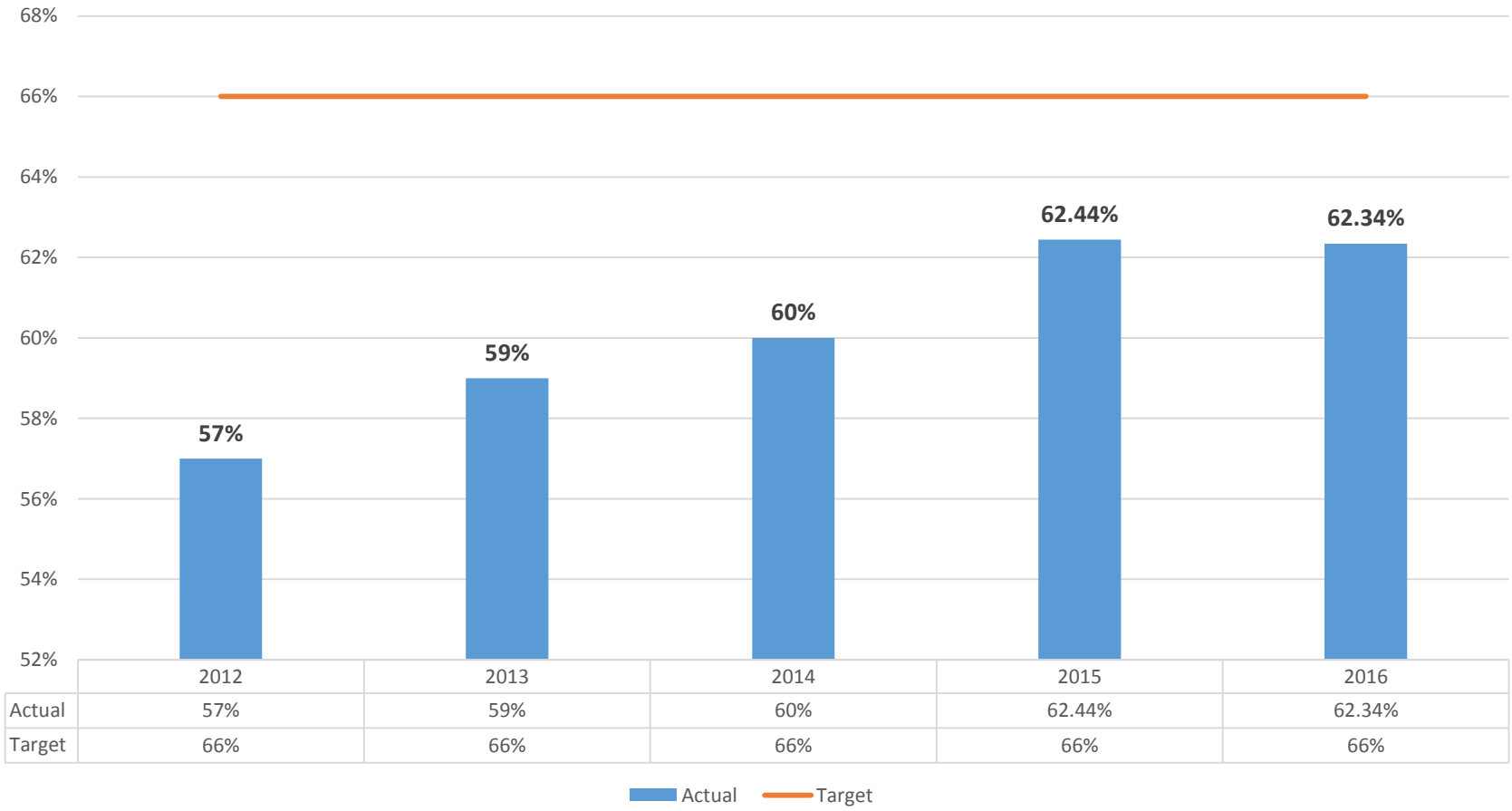
	Direct Payments to Providers	Direct Payments to Clients	Design	Delivery
GF	11,102,498	0	737,874	15,156,578
OF	1,930,972	0	5,486	404,158
FF	42,868,535	0	3,646,101	38,119,714
TF	55,902,005	0	4,389,461	53,680,450
% of Total	49.05%	0.00%	3.85%	47.10%

Note: 96.15% of budget is direct services or direct payments to clients or providers

KPM #1 OVRS CLOSED - EMPLOYED

The percentage of Office of Vocational Rehabilitation Services (OVRS) consumers with a goal of employment who are employed.

Time Period: Oct - Sept



	2012	2013	2014	2015	2016
Actual	57%	59%	60%	62.44%	62.34%
Target	66%	66%	66%	66%	66%

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Vocational Rehabilitation summary

Mission: Assist Oregonians with disabilities to achieve, maintain and advance in employment and independence

- Part of the State's workforce system that meets the needs of a complex population
- Oregon VR has a dual customer model
- VR has made some dynamic changes to the program due to WIOA
  - VR has a set of Goals and Objectives to focus the work
  - VR has built an Organizational structure to support WIOA
  - New focus areas
- Increased performance outcomes/measurements

Coming Up:

- **Public Testimony**
  - March 28th
- **Self Sufficiency Program**
  - March 30th
- **Child Welfare**
  - April 3 & 4th

THANK YOU

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Safety, Health and Independence for all Oregonians

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