

**CONSENT ORDER**

**State Mortuary and Cemetery Board**

**State of Oregon**

In the Matter of the funeral service practitioner license of <b>Susan K. Callahan,</b>  <b>Licensee</b>		<b>Case No. 07-1051B</b>  <b>Consent Order</b>
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WHEREAS, the Oregon State Mortuary and Cemetery Board (Board) is prepared to issue a Notice of Proposed Disciplinary Action against Susan K. Callahan (OMCB License No. FS-0498, hereafter "Licensee") in Case No. 07-1051B upon the following bases:

1. On December 6, 2007, Virginia R. was found deceased at her home in Oakridge. Photographs of the decedent at the scene demonstrate the decedent wore at least one pair of studded earrings and one ring.
2. Willamette Valley First Call Service, an agent of Oakridge Chapel of the Woods Funeral Home (OMCB License No. FE-8635, hereafter "Oakridge Chapel"), transported the remains and the foregoing jewelry to Oakridge Chapel. The first call company's "First Call Information" form contains an area for "*Personal Effects*," including "*Jewelry: Y \_\_\_ N\_\_ Description \_\_\_\_\_*". The first call company did not document that the decedent wore jewelry.
3. Licensee, as the assigned manager of the funeral establishment, and the person making the final disposition arrangements for the decedent, failed to properly supervise an agent or unlicensed persons when failing to ensure proper procedures were in place or followed regarding personal property of a decedent or the decedent's family pursuant to OAR 830-030-0090(1)(f) and ORS 692.180(1)(g).

4. On December 7, 2007, Licensee made final disposition arrangements with the family. During the arrangements meeting and brief viewing of remains, Licensee did not give the aforementioned jewelry to the family. The method of final disposition selected was cremation.
5. On December 7, 2007, Licensee transported the remains of Virginia R. to a co-located funeral establishment and crematory in Springfield: Andreason's Cremation & Burial Service (OMCB License No. FE-8583) and Andreason's Springfield Cremation Center (OMCB License No. CR-0767). Licensee did not retain the jewelry to give to the family, or obtain a receipt for the jewelry from the funeral establishment or crematory, or otherwise document the existence of the jewelry.
6. Licensee, therefore, failed to abide by the minimum standards of the death care industry when failing to safeguard and keep a detailed, accurate and permanent record pertaining to a decedent's or family's valuables pursuant to OAR 830-030-0090, OAR 830-040-0000(6) and ORS 692.180(1)(g).
7. On or about December 8, 2007, personnel at Andreason's Cremation & Burial Services or Andreason's Springfield Cremation Center gave two pair of studded earrings and one ring to the family of Virginia R.

WHEREAS, the Board and the Licensee are desirous of resolving and settling those matters regarding Case No. 07-1051B without further proceedings thereon; and

WHEREAS, the Licensee is aware of the right to a contested case hearing with the assistance of counsel and the right to judicial review of the Board's decision in Case No. 07-1051B and hereby freely and voluntarily waives those rights; and

WHEREAS, by agreeing to the entry of this Consent Order the Licensee admits to the bases for disciplinary action:

WHEREAS, the Licensee consents to the entry of this Board order.

NOW THEREFORE IT IS HEREBY ORDERED:

1. Licensee is hereby reprimanded.
2. This Consent Order shall become effective when signed by the Executive Director of the Board.

DATED this \_\_\_26th\_\_\_ day of \_\_\_\_\_January\_\_\_\_\_, 2009.

MORTUARY AND CEMETERY BOARD  
OF THE STATE OF OREGON

By: \_\_\_<s> Michelle Gaines\_\_\_\_\_   
Michelle Gaines, Executive Director

**CONSENT**

I hereby acknowledge that I have read and understand the terms of the Consent Order. I agree to the Board entering the Consent Order.

1-21-09  
\_\_\_\_\_  
Date

<s> Susan K. Callahan  
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Licensee, Susan K. Callahan