



# Oregon

Kate Brown, Governor

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Hello,

This message is to notify Personal Support Workers about the statewide launch of Electronic Visit Verification (EVV).

EVV is part of a federal law that was passed by Congress in 2016. It requires states to verify the delivery of Medicaid-funded Attendant or Personal Care services in real time (at the time the service is occurring) from providers.

EVV is currently only required for Personal Support Workers (PSWs) who provide the following Attendant or Personal Care services:

- OR526 – Attendant Care
- OR526/ZE – Attendant Care 2:1 staff
- OR507 – Daily Relief Care
- OR502 – State Plan Personal Care

Statewide roll-out of EVV is **July 16, 2019**. All PSWs providing the services listed above will be required to use EVV for dates you work starting July 16.

EVV works on smart phones and tablets that can access the eXPRS website. eXPRS has been changed to recognize when its being used on phones and tablets. Using eXPRS on a smartphone or tablet is called the eXPRS Mobile-EVV.

By early 2020, PSWs who are not using EVV will need to get an exception to continue to work. The process and criteria for getting an exception to using EVV will be available in the fall of 2019. Until then PSWs should explore what options they have to use EVV. More information around exceptions to using EVV will be available at the orientation and on the website.

Orientation sessions for Personal Support Workers will be held statewide in May, June and beginning of July. Specific dates, times, locations and registration information for orientation sessions are online at:

<https://ilearn.oregon.gov/>

*"Assisting People to Become Independent, Healthy and Safe"*

Frequently Asked Questions documents and additional resources are available on the ODDS Electronic Visit Verification Project web page (<https://www.oregon.gov/DHS/SENIORS-DISABILITIES/DD/PROVIDERS-PARTNERS/Pages/evv.aspx>). More information around exceptions to using EVV will be available at the orientation and on the website.

Please “like” the eXPRS Facebook page for updates and useful tips:  
<https://www.facebook.com/EXPRSpaymentsystem/>

Information and updates will be posted on the EVV website. Please make sure to subscribe to stay connected:

<https://www.oregon.gov/DHS/SENIORS-DISABILITIES/DD/PROVIDERS-PARTNERS/Pages/evv.aspx>

Para ver esta información en español, visite

<https://www.oregon.gov/DHS/SENIORS-DISABILITIES/DD/PROVIDERS-PARTNERS/Pages/evv.aspx>

Если вы желаете ознакомиться с этим уведомлением на русском языке, посетите веб-сайт

<https://www.oregon.gov/DHS/SENIORS-DISABILITIES/DD/PROVIDERS-PARTNERS/Pages/evv.aspx>

如果您需要这些信息的简体中文版，请登录网站：

<https://www.oregon.gov/DHS/SENIORS-DISABILITIES/DD/PROVIDERS-PARTNERS/Pages/evv.aspx>

Nếu quý vị cần có thông điệp này bằng tiếng Việt, lui lòng truy cập:

<https://www.oregon.gov/DHS/SENIORS-DISABILITIES/DD/PROVIDERS-PARTNERS/Pages/evv.aspx>

For more information and to subscribe to get the latest updates:

<https://www.oregon.gov/DHS/SENIORS-DISABILITIES/DD/PROVIDERS-PARTNERS/Pages/evv.aspx>