

02/18/2020

Client name
Client address
City, state, ZIP

Hello,

This message is regarding personal support workers and use of Electronic Visit Verification (EVV).

As a reminder, it is a requirement that all personal support workers (PSWs) who provide attendant or personal care services must be using EVV by March 31, 2020 or have an approved exception.

EVV is required for PSWs who provide the following attendant or personal care services:

- OR526 – Attendant care
- OR526/ZE – Attendant care 2:1 staff
- OR507 – Daily relief care
- OR502 – State plan personal care

According to our records, you have not used eXPRS Mobile-EVV regularly and do not have an approved exception. Multiple messages were mailed in 2019 reminding PSWs of the requirement to use eXPRS Mobile-EVV.

EVV works on smart phones and tablets that can access the eXPRS website. eXPRS has been changed to recognize when its being used on phones and tablets. Using eXPRS on a smartphone or tablet is called the eXPRS Mobile-EVV.

Personal support workers are required to log in at the start of their shift and log off at the end of the shift. EVV will not track the location of the PSW or the person receiving services during the shift.

ODDS will start taking action, including possibly inactivating the provider number of PSWs who are not using EVV or do not have an approved exception, after April 1, 2020.

Information about exceptions, frequently asked questions documents and all the previous communications regarding EVV are available online at:
<https://www.oregon.gov/DHS/SENIORS-DISABILITIES/DD/PROVIDERS-PARTNERS/Pages/evv.aspx>

Please “like” the eXPRS Facebook page for updates and useful tips:
<https://www.facebook.com/EXPRSpaymentsystem/>

Para ver esta información en español, visite
<https://www.oregon.gov/DHS/SENIORS-DISABILITIES/DD/PROVIDERS-PARTNERS/Pages/evv.aspx>

Если вы желаете ознакомиться с этим уведомлением на русском языке, посетите веб-сайт
<https://www.oregon.gov/DHS/SENIORS-DISABILITIES/DD/PROVIDERS-PARTNERS/Pages/evv.aspx>

如果您需要这些信息的简体中文版，请登录网站：
<https://www.oregon.gov/DHS/SENIORS-DISABILITIES/DD/PROVIDERS-PARTNERS/Pages/evv.aspx>

Nếu quý vị cần có thông điệp này bằng tiếng Việt, lui lòng truy cập:
<https://www.oregon.gov/DHS/SENIORS-DISABILITIES/DD/PROVIDERS-PARTNERS/Pages/evv.aspx>