



Traditional Health Worker Commission

Population Health Department

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FAMILYCARE HEALTH



OUR MISSION

Creating Healthy Individuals through Innovative Systems

OUR VALUES

Integrity, innovation, and leadership are fundamental to everything we do.

Family physicians are the foundation in building a caring, efficient healthcare system in cooperation with specialists and other providers.

Quality relationships among patient, provider, and employees are based on commitment, trust, respect, and communication.

Information and education empower both the patient and provider to make responsible healthcare decisions.

Medical decisions are best made between the patient and provider.

Osteopathic medicine creates opportunities for innovation in health care.

Our employees' well-being and professional development are essential to our success.



FAMILYCARE SERVICE AREA MAP



CCO
(Medicaid and Medicare)

+limited services in a few Marion County ZIP codes

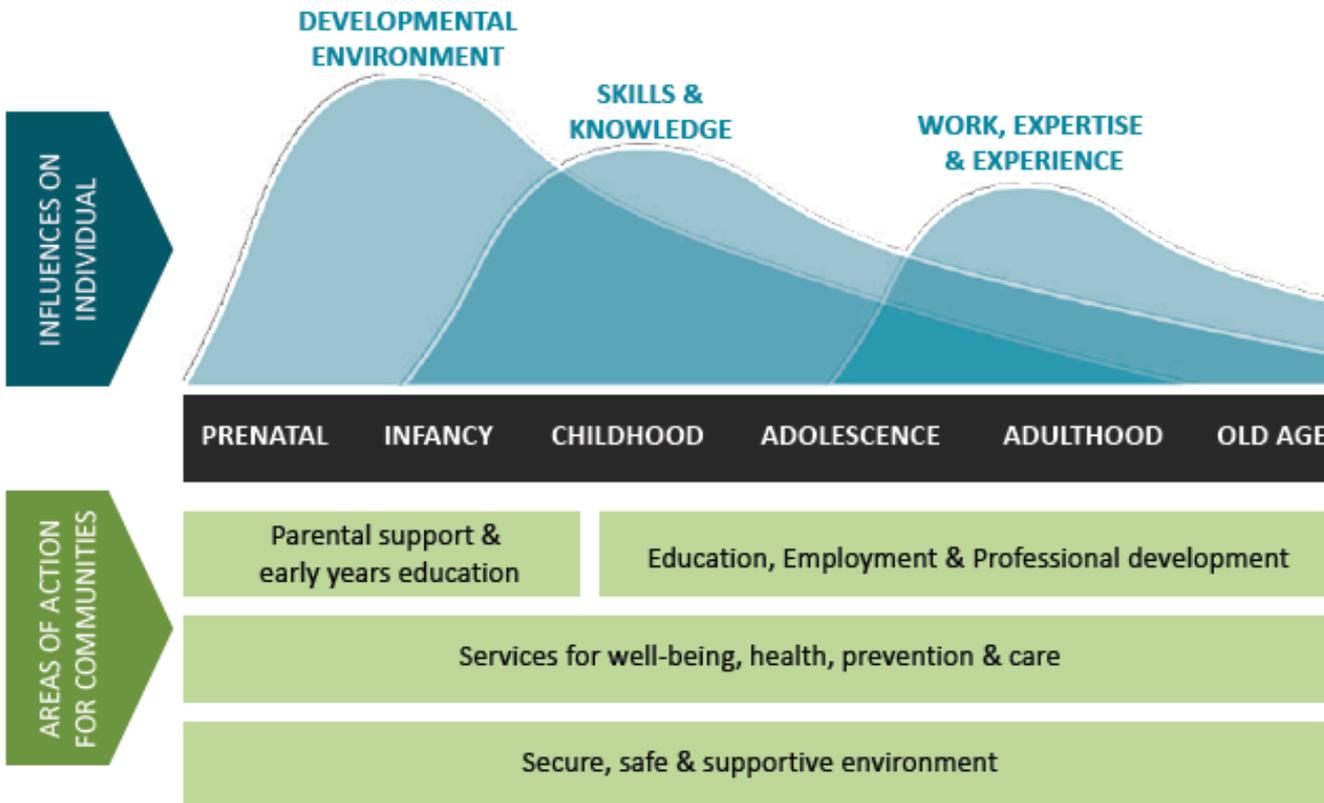


Medicare Only

POPULATION HEALTH PROGRAMS

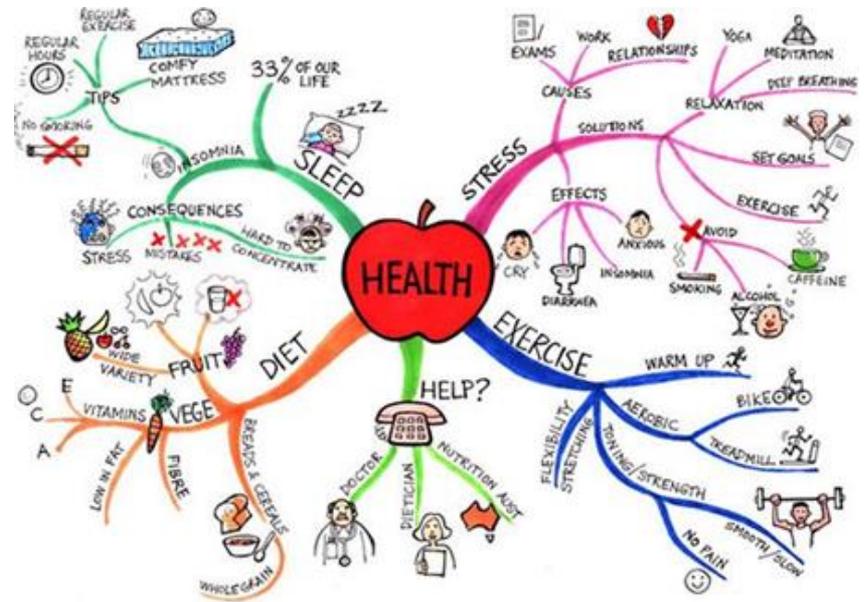
1. Health Delivery System Innovations
2. Health System & Community Partnerships
3. Community-Wide Investments

Population Health: Life Course Approach



"Influences and actions along the life course"; model inspired by Fair Society, Healthy Lives

Population Health: Equity-Focused and Trauma-Informed



THWs IMPACT COMMUNITY DETERMINANTS OF HEALTH

During 2015-2016, 1,375 FCH members received care coordination and education provided by Traditional Health Workers



TRADITIONAL HEALTH WORKERS

An **umbrella term** for 5 traditional health worker types:

- ❖ **Community Health Workers (CHW):** Assist community members in receiving the healthcare they need.
- ❖ **Peer Support Specialists (PSS):** Provide support, encouragement and assistance to addictions and mental health consumers.
- ❖ **Peer Wellness Specialists (PWS):** Provide support, encouragement and assistance to address physical and mental health needs.
- ❖ **Personal Health Navigators (NAV):** Provide care coordination for members from within the health system.
- ❖ **Birth Doulas:** Provide companionship and personal, nonmedical support to women and families throughout the childbirth and post-partum experience.

Office of Equity and Inclusion (OEI)



TRADITIONAL HEALTH WORKERS



SUPPORTING THW TRAINING

- ❖ NW Family Services (NWFS) provides **Peer Support Specialist (PSS)** trainings; 40-hour OHA approved curriculum in both English and Spanish
- ❖ Multnomah County Community Capacitation Center developed a new Spanish-language state approved **Community Health Worker (CHW)** training curriculum.

COMMUNITY HEALTH WORKERS

INVESTING IN COMMUNITY-BASED PARTNERSHIPS



Latino Network: Healthy Together Project has a
Early Childhood Community Health Worker



COMMUNITY HEALTH WORKERS IN HEALTHCARE SETTINGS



Rosewood Family Health Center employs **Community Health Workers** to implement Social Determinants of Health (SDoH) screening



COMMUNITY HEALTH WORKERS IN COMMUNITY-BASED ORGS



Asian Health & Service Center employs **Community Health Workers** to implement Social Determinants of Health (SDoH) screening, Health Risk Assessments, and provide culturally and linguistically specific Diabetes Prevention Program



PEER SUPPORT SPECIALISTS

PEER SUPPORT SPECIALIST



NW Family Services (NWFS) has a Bridging the Gaps program and Latino Communities Program utilizing both **Community Health Workers** and **Peer Support Specialists**



PEER SUPPORT SPECIALIST



Oregon Family
Support Network

Oregon Family Support Network (OFSN) **Family Peer Support Specialists** in our Wraparound Program to eligible youth and families (up to 120 per year) for an average of 18 months. We are investigating opportunities for addressing specific needs (cultural, ability, etc.).



DOULAS

DOULA CBO PARTNERSHIP

Black Parent Initiative (BPI):
Sacred Roots Community Doula Program



DOULA CBO PARTNERSHIP

FCH and Black Parent Initiative (BPI) have partnered to create BPI's Sacred Roots Community Doula Program.

- The first community-based, culturally-specific, doula program reimbursed by a Coordinated Care Organization (CCO)
- A two-year demonstration project (contracted partnership)
- Explore how CCOs and community-based organizations can improve birth outcomes for African American and African immigrant women by offering culturally specific doula services.
- A doula will be present throughout a member's pregnancy, birth event, and postpartum period of care.
- A doula will attend an early prenatal appointment to connect and provide contact information with the treating provider. This will help bridge the gap between clinical and community.



FUTURE THW SUPPORT

- Alternative Payment Models for THWs
- Sustainable partnerships with Community-Based Organizations
- Achieve Triple AIM and bridge disparities gaps
- Increase focus on integrating peers to support members impacted by substance abuse and/or mental health

THW COMMISSION SUPPORT

- Tools and education for our provider network
- Best practices for payment models
- Registry of Culturally and Linguistically responsive THWs

THANK YOU

Questions?

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