

ALWAYS USE

One Voice Best Practice for Procedures



O- One voice should be heard during the procedure: Or as few voices as possible.

One person should be designated to do most of the speaking during a procedure. It can be the nurse, the parent, a child life specialist or a childcare partner etc.

It's OK for the parents to always be a voice of comfort to the child as long as it is not disruptive.

N- Need for parental involvement:

Parents are the most important people in a child's world; they NEED to be present, (but if they cannot be present another person should be assigned to fill that role during the procedure, usually another staff member or a Child Life Specialist.)

E- Educate the patient and the family:

Educate before the procedure; explain what is going to happen.

MAKE A PLAN!