

# Welcome to Randall Children's Emergency Department

Randall commits to providing you the best care possible. Here you will be treated by staff who are experts in the field of pediatric emergency medicine. This document will explain what you can expect during your stay.

To create a safe place for our patients and staff:

- Patients are placed in private rooms
- Patients change into hospital provided clothing
- Belongings and phone are taken and stored in a safe place
- Families and patients remain in rooms and use call light for assistance or questions
- Items brought from outside the hospital will be searched

Patients will participate in an evaluation:

- Evaluations are performed by a treatment team that may consist of nurses, techs, social workers, and providers.
- Some evaluations require a psychiatric consultation done via Telemedicine.
- Sometimes an evaluation can take a long time to complete due to the number of providers working with your family
- The treatment team will do all they can to keep you updated on what is coming next.
- Evaluations include the family/caregivers and require that you remain with your child during the stay

We are committed to treating all patients with dignity and respect. If for any reason you do not feel that we are meeting this commitment, please let one of your treatment team know.

What can I bring from home?

- Comfort items:
  - 1 blanket
  - 1 stuffed animal
  
- Personal hygiene items (These items will be kept in the locker when not in use):
  - shampoo/conditioner
  - hair brush
  - deodorant
  - body wash
  
- Undergarments
  - sports bra
  - underwear
  
- Food
  - non-perishable items
  - healthy foods
  - please do not bring things like candy, soda, or coffee drinks.